

## Technical Service Bulletin

<b>Topic</b>	91 ACC: adaptive cruise control distance warning not available
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2077065/1
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Feb 26, 2025

### New customer code

Object of complaint	Complaint type	Position
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> no function	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> does not switch on/connect	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> cannot be switched on/activated	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> cannot be selected	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system -> distance warning	functionality -> no function	

## Vehicle data

---

### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F3*	2024	A		*	*	*
F3*	2025	A		*	*	*

### Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
0013 - Adaptive cruise control	*	0534	*	*

## Documents

<b>Document name</b>
<a href="#">master.xml</a>

## Condition

### Customer States:

- The distance warning cannot be activated on the MMI.
- The Distance warning is not available.

### Workshop Findings:

The customer's concern can be reproduced. There are **NO** relevant event memory entries in the Adaptive cruise control unit, J428 (address word 0013) and **NO** messages appear in the instrument cluster.



This TSB **ONLY** applies if **NO** DTCs for Adaptive Cruise Control are logged.

## Technical Background

Software for the Adaptive cruise control unit, J428 (address word 0013) needs to be updated.

## Production Solution

Week 38/2024.

## Service

This TSB replaces Pending Service Solution (PSS) TSB: 2073886 91 ACC: *distance warning not available*.

Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.

Update the Adaptive Cruise Control unit, J428 (address word 0013) using the SVM action code: **13A011**.

Follow the instructions on the tester to complete the update.

## Warranty

<b>Claim Type:</b>	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	9163		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Software update	0151 0010	See SRT with associated operations
	Software update	0151 0060	Time stated on the diagnostic protocol

**Claim Comment:**

As per TSB 2077065/1

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

**Additional Information**

All part and service references provided in this TSB (**2077065**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2025 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.