Connection offline

Technical Service Bulletin

Topic	93 Q4 e-tron, Ghost DTC entries in charging unit for high-voltage battery control unit, 00C6, On Car DC Charger
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2073884/2
Level	EH
Status	Released for publishing
Release date	Feb 24, 2025

New customer code

Object of complaint	Complaint type	Position
vehicle service -> inspection, maintenance -> performing a service	service: process -> with complaint confirmation	
vehicle service -> inspection, maintenance -> maintenance table -> delivery inspection	service: process -> with complaint confirmation	
vehicle service -> inspection, maintenance -> maintenance table -> scheduled maintenance service	service: process -> with complaint confirmation	
vehicle service -> inspection, maintenance -> maintenance table -> oil change service	service: process -> with complaint confirmation	
vehicle service -> vehicle diagnosis -> Guided Fault Finding (GFF)	control modules, services -> with fault stored in the DTC memory	
vehicle service -> inspection, maintenance -> maintenance table -> inspection service	service: process -> with complaint confirmation	
vehicle service -> inspection, maintenance -> maintenance table -> service for vehicles in inventory	service: process -> with complaint confirmation	
vehicle service -> inspection, maintenance -> maintenance table -> other service offers	service: process -> with complaint confirmation	
vehicle service -> inspection, maintenance -> maintenance table -> other service offers	control modules, services -> with fault stored in the DTC memory	

Vehicle data

Q4 e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4*	2024	A		*	*	*

PR numbers

PR numbers
?:with KB9

Documents

Document name
master.xml

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Condition

REVISION HISTORY		
Revision	**Date**	**Purpose**
2	-	Revised *Condition* (Updated fault codes)
1	05/14/2024	Initial publication

Customer states:

No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

The following event memory entry (passive/intermittent) may be logged in the charging unit for high-voltage battery control unit (diagnostic address 00C6).

This service information only applies to vehicles with PR number: KB9			
Diagnostic address	**DTC**	**Designation**	**Symptom Code**
00C6	B1802F1	Low voltage energy management warning triggered	401437
	U044700	Data bus diagnostic interface module 1, implausible signal	143361
	U114800	High voltage battery charge management no communication	135175 135177 151563 151564
	U17C000	Diagnostic interface for data bus, no communication	135181
	U303500	Communication Authentication Signal Invalid Data	851969

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

The DTC entries listed above when stored in the high-voltage battery charger control module can be ignored/deleted. Please submit the complete diagnostic report online. The respective event memory entries in the control units do not affect any of the functions or electrical systems in the vehicle. There are no function restrictions / customer complaints.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2073884**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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