

## Technical Service Bulletin

<b>Topic</b>	93 e-tron GT - vehicle does not start / reason cannot be determined
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2076511/1
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Feb 19, 2025

### New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> malfunction display symbols -> vehicle electrical system malfunction indicator	functionality -> activates	
engine -> engine operation -> engine start	functionality -> no function	
engine -> engine operation -> electro-drive mode	functionality -> no function	
vehicle service -> vehicle diagnosis -> Guided Fault Finding (GFF)	control modules, services -> without OBD entry	
power, vehicle electrical system, data transfer -> battery management -> charging high-voltage battery -> remote controlled high-voltage battery charging (online)	functionality -> no function	
power, vehicle electrical system, data transfer -> battery management -> charging high-voltage battery -> remote controlled high-voltage battery charging (online)	functionality -> stopped	
power, vehicle electrical system, data transfer -> battery management -> charging high-voltage battery -> remote controlled high-voltage battery charging (online)	functionality -> cannot be activated	

## Vehicle data

### Audi e-tron GT

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F83*	2022	A		*	*	*
F83*	2023	A		*	*	*
F83*	2024	A		*	*	*

## Documents

<b>Document name</b>
<a href="#">master.xml</a>

 Connection offline

## Technical Service Bulletin

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## Condition

### Customer states:

- Vehicle cannot be started.

### Workshop findings:

- The complaint can be reproduced.
- The technical cause cannot be determined based on event memory entries.
- Campaign 91VT has been performed on the vehicle with the complaint.

## Technical Background

Not applicable.

## Production Solution

Not applicable.

## Service

**This TSB applies when the customer statement and workshop findings are both apparent.**



**To ensure that the flashing procedure is not aborted, please ensure that the latest version is installed on your ODIS tester.**



**Make sure that a battery charger is connected to the vehicle battery.**



**To ensure the maximum possible transfer stability, please only perform software updates for control units using the diagnostic interface -VAS 6154- (Wi-Fi diagnosis head) in USB mode or using -VAS 5055-, which is connected via a cable. If these devices are not available in your workshop, use -VAS 5054- in USB connection mode.**

Please perform the following steps:

- Read out event memory and transfer log online.
- Select “Flash” in ODIS and then “Enter SVM code”.

- Perform an update with SVM code **8CA012**.
- When quitting the program, send flash log (online)
- Read out event memory AND all measured values from diagnostic address 008C, then send log online.

Then create a TAC Web ticket.

Please write the number of this ⇒TSB (2076511) in the field for additional information on workshop findings. This allows the internal department to identify the connection to this TSB quickly.

TAC will contact you as soon as possible and provide further information.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	9325		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Software update	0151 0010	See SRT with associated operations
	Software update	0151 0060	Time stated on the diagnostic protocol
<b>Claim Comment:</b>	As per TSB 2076511/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2076511**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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