

 Connection offline

Vehicle-specific service

Topic	93 PSS Q4 drive system fault P164700/P060C00
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2074415/3
Level	EH
Status	Released for publishing
Release date	Feb 20, 2025

Vehicle data

Q4

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4*	2024	A		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	F4	*	R	P	000001	999999		

Documents

Document name
master.xml

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Service</i> (Updated software ETA)
2	07/10/2024	Revised <i>Service</i> (Add software ETA)
1	07/01/2024	Initial publication

This bulletin applies to MY24 Q4 vehicles only.

Customer states:

Drive system fault in instrument cluster

Workshop findings:

The following DTCs are stored in the Engine Control Module, J623 (address word 0001):

P164700 symptom 44180 and/or 44181

and

P060C00 symptom 43863

Or

P060C00 symptom 32326

Technical Background

Software robustness.

Production Solution

06/21/2024.

Service

Diagnose the vehicle according to the instructions listed below. If the customer's vehicle condition matches the condition listed in the *Technical Background* of this PSS TSB, explain to the customer that a solution is expected to be available by the end of the 3rd quarter of 2025 (subject to change) and that no repairs are necessary at this point.

1. Please postpone the repair with parts replacement until then as there is currently no effective repair for the complaint described by the customer.
2. Please perform GFF for error code P164700, then the DTC entry is set to sporadic after performing basic setting and terminal 15 reset.
3. Then the DTC entry can be deleted.

Do not replace any components for this condition since this will not resolve the customer's concern. Any unjustified work/replacement parts will be charged back.

Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9370		
Damage Code:	0040		
Labor Operations:	GFF	0150 0060	Time stated on the diagnostic protocol
	GFF	0150 0010	See SRT with associated operations
Claim Comment:	As per TSB 2074415/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty

Additional Information

All part and service references provided in this TSB (**2074415**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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