

Technical Service Bulletin

Topic	93 U112300 Data bus error value received
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2071972/3
Level	EH
Status	Released for publishing
Release date	Feb 20, 2025

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
0019 - Data Bus OBD Interface	U112300: Data bus error value received		Intermittent
0019 - Data Bus OBD Interface	U112300: Data bus error value received		static

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> malfunction display symbols -> vehicle electrical system malfunction indicator	functionality -> activates	
engine -> engine operation -> engine start	functionality -> no function	

Vehicle data

e-tron GT MJ 22-23

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F8*	2022	A		*	*	*
F8*	2023	A		*	*	*
F8*	2024	A		*	*	*

Documents

Document name
master.xml

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Service and Warranty</i> (Updated Instructions)
2	-	Revised <i>Service</i> (Updated Instructions)
1	01/12/2024	Initial publication

Customer states:

- An electrical system fault is shown in the instrument cluster.
- The high-voltage system cannot be activated.

Workshop findings:

One or more of the customer statements can be reproduced.

The event memory entry **U112300 “Data bus error value received”** is logged in **diagnostic address 0019** with one or more of the following symptoms:

- 16711688
- 16711779
- 16711740
- 16711690

Active/static or passive/intermittent.

In addition to this, the event memory **B17D900 “Safety controller”** may be logged (passive/intermittent) in diagnostic address **008C**.

The high-voltage system still cannot be activated even after an extended bus sleep cycle (15 minutes) has been completed. The vehicle therefore cannot be charged or driven.

Technical Background

The high-voltage system is not activated in the gateway -J533- (0019) as it is blocked by the Hybrid Battery Management Control Module, -J840- (008C).

Production Solution

Not applicable.

Service

Please perform service campaign 91VT

If the complaint persists after performing the service campaign please submit a TAC ticket, please provide this TSB number in the Customer Concern field; this allows the internal department to identify the connection to this TSB quickly.

Warranty

Refer to the accounting instructions from service campaign 91VT.

Additional Information

All part and service references provided in this TSB (**2071972**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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