

Technical Service Bulletin

Topic	60 Repair instructions for Panoramic sunroofs
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2054480/5
Level	EH
Status	Released for publishing
Release date	Feb 19, 2025

New customer code

Object of complaint	Complaint type	Position
roof systems, special equipment -> panorama sliding sunroof	noises, vibrations	
roof systems, special equipment -> panorama sliding sunroof	functionality	
roof systems, special equipment -> panorama sliding sunroof	component, automotive fluids	
roof systems, special equipment -> sliding/tilting sunroof, panorama roof actuator -> opening sliding/tilting sunroof, panorama roof -> opening power sliding sunroof, panorama sunroof to tilt position	noises, vibrations -> noise	
roof systems, special equipment -> sliding/tilting sunroof, panorama roof actuator -> opening sliding/tilting sunroof, panorama roof -> opening power sliding sunroof, panorama sunroof to tilt position	functionality -> too difficult to move	
roof systems, special equipment -> sliding/tilting sunroof, panorama roof actuator -> closing sliding/tilting sunroof, panorama roof -> closing power sunroof from open position	noises, vibrations -> noise	
roof systems, special equipment -> sliding/tilting sunroof, panorama roof actuator -> closing sliding/tilting sunroof, panorama roof -> closing panorama power sunroof from tilt position	functionality -> cannot be closed	
roof systems, special equipment -> sliding/tilting sunroof -> sliding/tilting sunroof glass panel -> tilting mechanism for sliding/tilting sunroof	component, automotive fluids -> damaged	
roof systems, special equipment -> sliding/tilting sunroof -> sliding/tilting sunroof glass panel -> tilting mechanism for sliding/tilting sunroof	component, automotive fluids -> deformed	
roof systems, special equipment -> panorama sliding sunroof -> panorama roof frame	component, automotive fluids -> damaged	
roof systems, special equipment -> panorama sliding sunroof -> clamping strip for panorama roof	noises, vibrations -> chattering	
entire vehicle -> accessories -> roof storage container	noises, vibrations -> chattering	
vehicle service -> vehicle diagnosis -> Guided Fault Finding (GFF)	control modules, services -> without OBD entry	
vehicle service -> inspection, maintenance -> performing a service	service: process -> with complaint confirmation	

Vehicle data

A3

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
8V*	2015	A		*	*	*
8V*	2016	A		*	*	*
8V*	2017	A		*	*	*
8V*	2018	A		*	*	*
8V*	2019	A		*	*	*
8V*	2020	A		*	*	*

PR numbers

PR numbers
?:with 3FB
?:or ?:with 3FH

A5

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F5*	2018	A		*	*	*
F5*	2019	A		*	*	*
F5*	2020	A		*	*	*

PR numbers

PR numbers
?:with 3FB
?:or ?:with 3FH

A6

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4A*	2019	A		*	*	*
4A*	2020	A		*	*	*

PR numbers

PR numbers
?:with 3FB
?:or ?:with 3FH

A7

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4K*	2019	A		*	*	*
4K*	2020	A		*	*	*

PR numbers

PR numbers
?:with 3FB
?:or ??:with 3FH

A8

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4N*	2019	A		*	*	*
4N*	2020	A		*	*	*

PR numbers

PR numbers
?:with 3FB
?:or ??:with 3FH

Documents

Document name
master.xml
vehicle_data_master.doc

Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised Title (Change to text) Revised <i>Condition</i> (Change to text) Revised <i>Technical Background</i> (Change to text, remove images) Revised <i>Production Solution</i> (Change to text) Revised <i>Service</i> (Change to text)
4	05/14/2024	Revised header (Reduced model complexity and model year coverage, Add PR codes)
3	04/14/2023	Revised header (Add Model Year 2024)

Complaints about Panorama sunroofs.

Technical Background

There are two different Panorama sunroof systems. They differ in their design and how they are fitted.

This TSB is about Panorama tilting roofs. These roof systems are bonded to the body.

In rare cases these roofs must be cut out of the body.

For these roofs the mechanical system is available separately. In the parts catalogue the mechanical system is available for the respective models. The repair manuals also include information about changing the separate mechanical system.

1. Example 1: A3 (Figure 1).

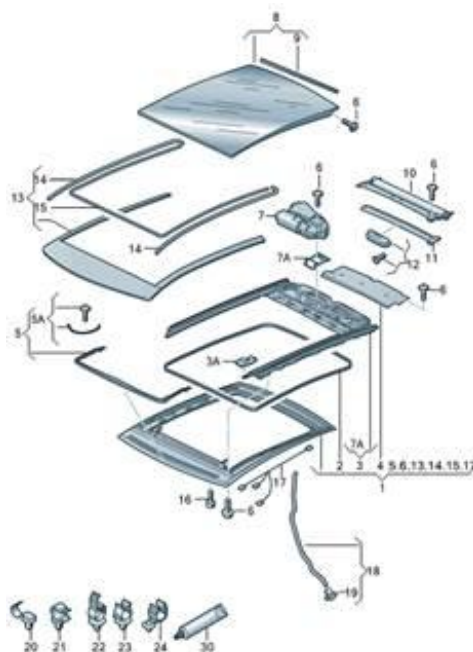


Figure 1. A3.

2. Example 2: A6 (Figure 2).

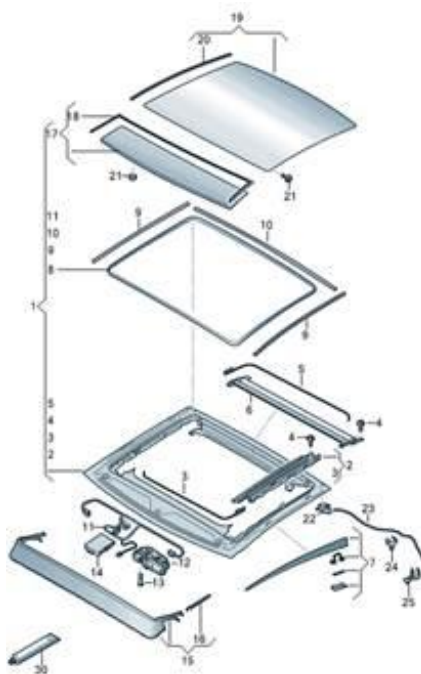


Figure 2. A6.

A service number (6035) is available. Please use this service number, if the mechanical system is changed or modified (e.g. greasing, adjusting, etc.).

Note: In future these repairs are checked and if necessary redebited.

Production Solution

No change.

Service

No measure.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (**2054480**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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