

Technical Service Bulletin

Topic	70 Noises from door trim
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2076863/1
Level	EH
Status	Released for publishing
Release date	Feb 11, 2025

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> trim, trim panels and floor covering -> treble speaker trim	noises, vibrations -> noise	
body attachments and installations -> trim, trim panels and floor covering -> bass speaker trim	noises, vibrations -> noise	
body attachments and installations -> trim, trim panels and floor covering -> door trim	noises, vibrations -> noise	
body attachments and installations -> trim, trim panels and floor covering -> door trim	noises, vibrations -> chattering	
body attachments and installations -> trim, trim panels and floor covering -> door trim	noises, vibrations -> vibrating	
entire vehicle -> vehicle areas -> passenger compartment	noises, vibrations -> noise	

New workshop code

Object of complaint	Complaint type	Position
body attachments and installations -> trim, trim panels and floor covering -> treble speaker trim	noises, vibrations -> noise	right front
body attachments and installations -> trim, trim panels and floor covering -> treble speaker trim	noises, vibrations -> noise	left front

Vehicle data

e-tron GT, and RS e-tron GT

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F83*	2022	A		*	*	*
F83*	2023	A		*	*	*
F83*	2024	A		*	*	*

Documents

Document name
master.xml

 Connection offline

Technical Service Bulletin

70 Noises from door trim

Transaction No.: **2076863/1**

Release date: Feb 11, 2025

Condition

Customer states:

- Noises from the door trim when playing music or driving on uneven roads.

Technical Background

Relative movement between the components due to tolerances.

Production Solution

Not applicable.

Service



This TSB replaces TSB 2064546: *Noises from door trim panel(s)*.

Check whether the following remedial measures apply to the door trim of the vehicle in question and perform them **as necessary**.

The following materials are needed for the repair.

- **Felt strips 533 867 910A**
- **Non-woven adhesive tape D 373 125 A2**
- **Krytox G 052 141 A2 or Bechem Berutox VPT 54-2**



Figure 1. Apply felt strips as shown.

Bond the felt strips **533 867 910A** on as shown (Figures 1 and 2).

Make sure that the felt is not visible once the loudspeaker trim is reinstalled.

Felt strips must be attached to all of the projections.



Figure 2. Apply felt strips as shown.



Figure 3. Apply adhesive tape as shown.

Bond non-woven adhesive tape into fastening strip. To do so, position non-woven adhesive tape at edge of fastening strip and fold it over towards inside. Then press it on across entire surface (Figure 3).



Figure 4. Apply felt strips as shown.

Cover all retainers for weld stud clips with felt strips **533 867 910A** (Figure 4).

Also perform work described in the next photos (Figure 5).

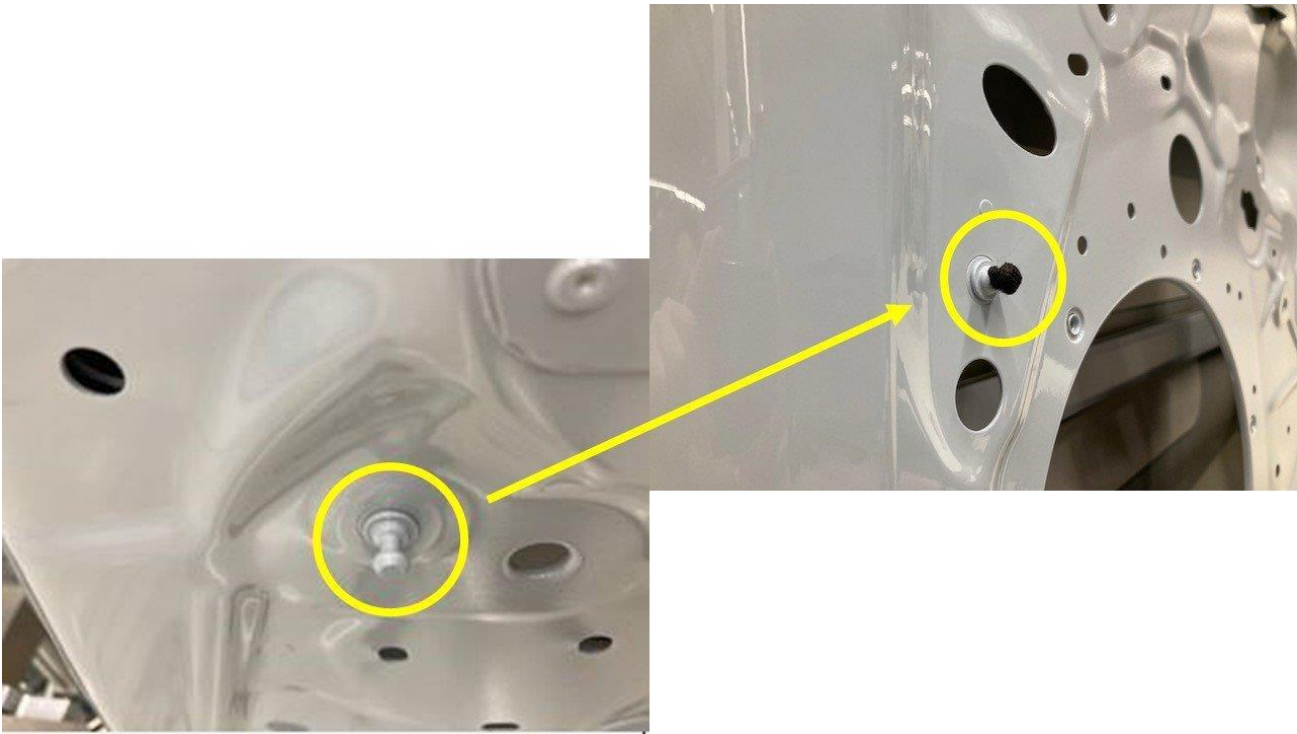


Figure 5. Apply adhesive tape as shown.

Apply non-woven adhesive tape **D 373 125 A2** to all weld studs to reduce play to clip (Figure 5).

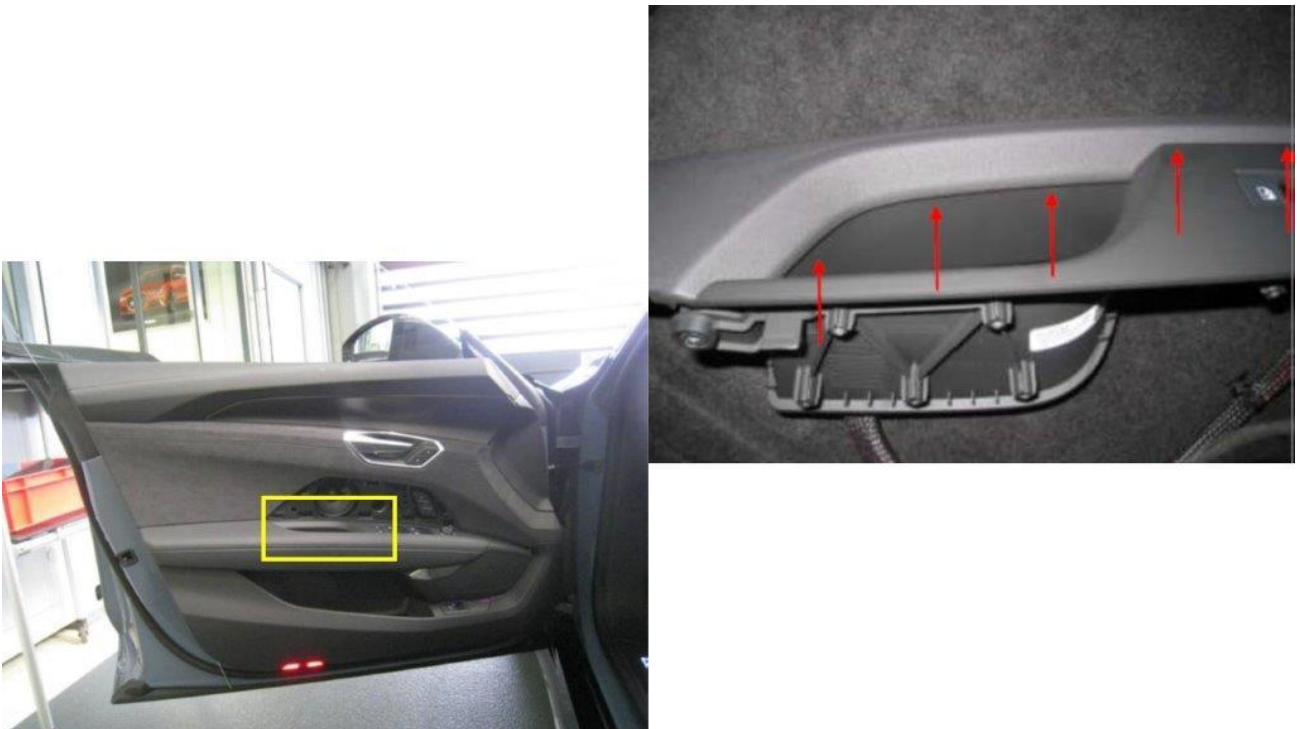


Figure 6. Apply adhesive tape or Krytox paste.

Isolate handle recess with non-woven adhesive tape in area where it is fastened to armrest or apply Krytox paste (Figure 6).



Figure 7. Secure cable/label with adhesive tape.

Photos 7, 8 and 9 show instances where noise may be caused by a cable/label.

Secure these to other components with adhesive tape to prevent rattling (Figures 7-9).

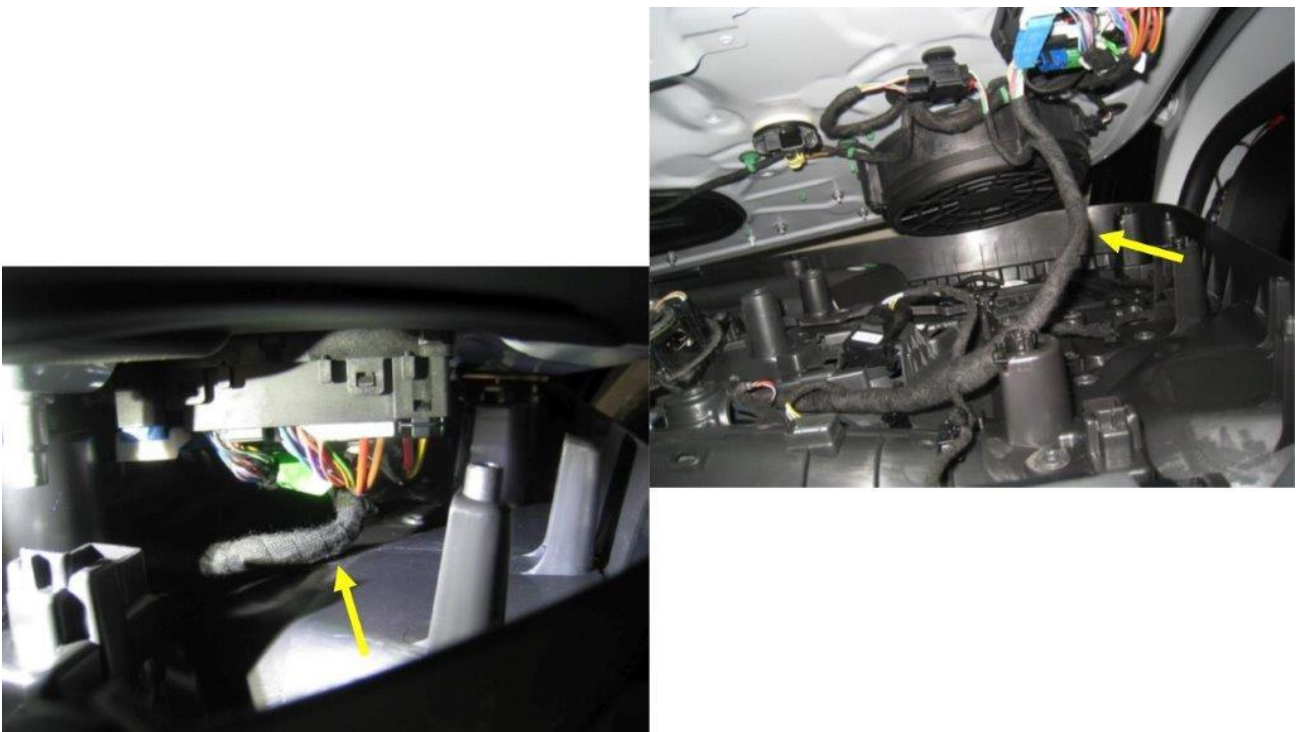


Figure 8. Secure cable/label with adhesive tape.



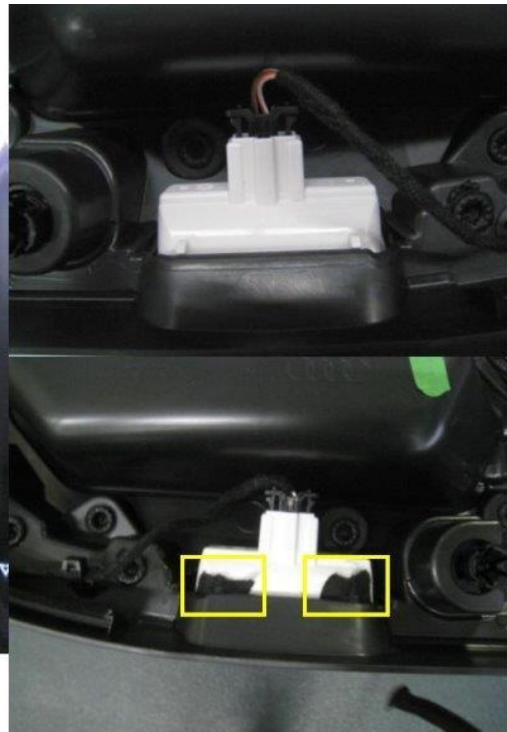
INTERNAL

Figure 9. Secure cable/label with adhesive tape



Figure 10. Apply felt strips as shown.

Apply felt strip **533 867 910A** at edge of door trim and/or on the existing piping strip in area of narrow section (Figure 10).



INTERNAL

Figure 11. Wrap cable with adhesive tape and apply tape to lighting.

Wrap non-woven adhesive tape around cable for entry lighting as far as connector outlet. Also apply non-woven adhesive tape to lighting to reduce play in mounting (Figure 11).

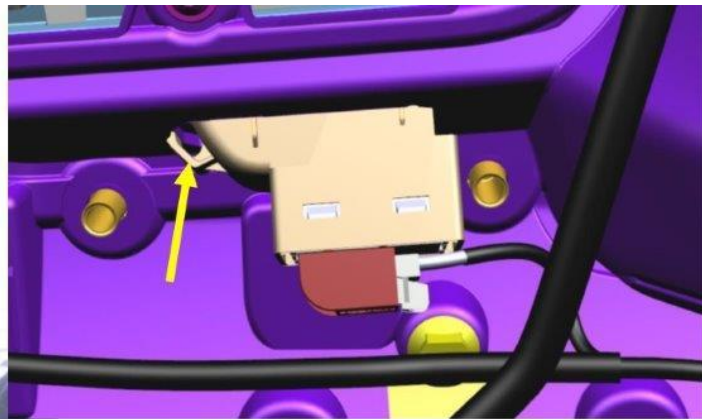


Figure 12. Bend retaining lug of rear lid release switch.

Bend retaining lug of rear lid release switch open for a more secure fit (Figure 12).

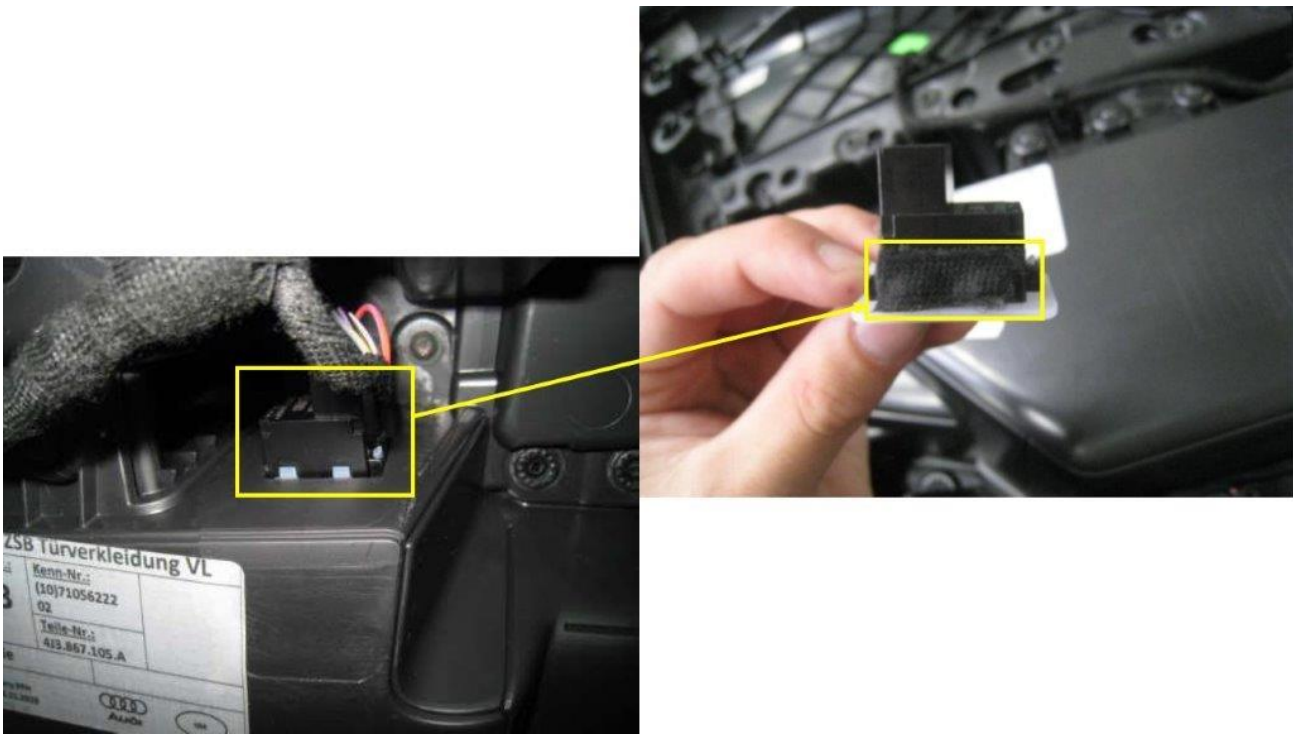


Figure 13. Apply adhesive tape to retaining tabs.

Bond non-woven adhesive tape to retaining tabs of lens for door storage compartment lighting (Figure 13).

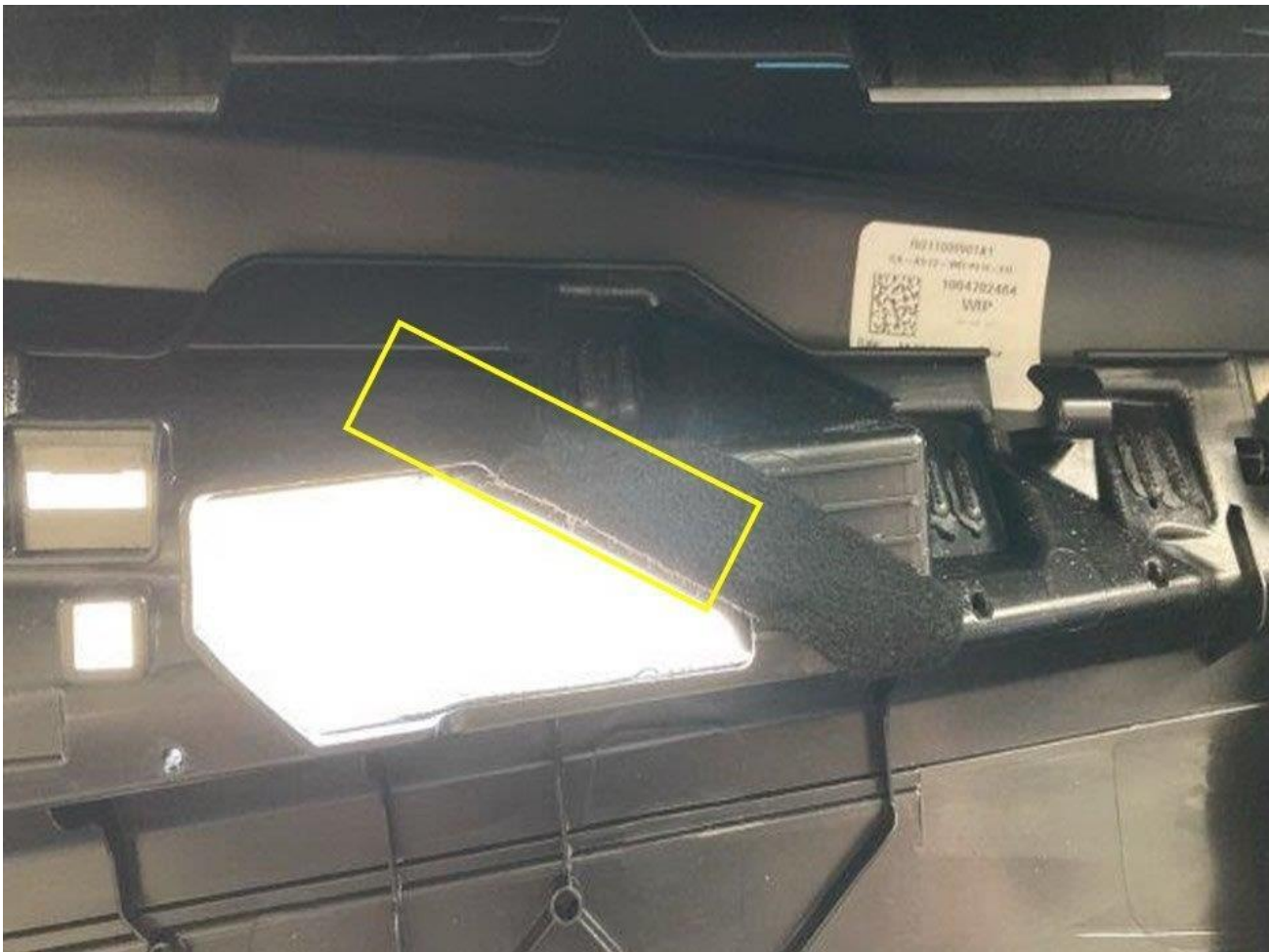


Figure 14. Apply felt strip to door trim rib.

Remove decorative trim and apply a felt strip **533 867 910A** on the door trim rib (Figure 14).



Figure 15. *Checking end stop of door window.*

Check the end stop of the door window is fitted securely in the lifter frame, if necessary fix in place using fabric adhesive tape (suitable for wet areas) or replace it (Figure 15).

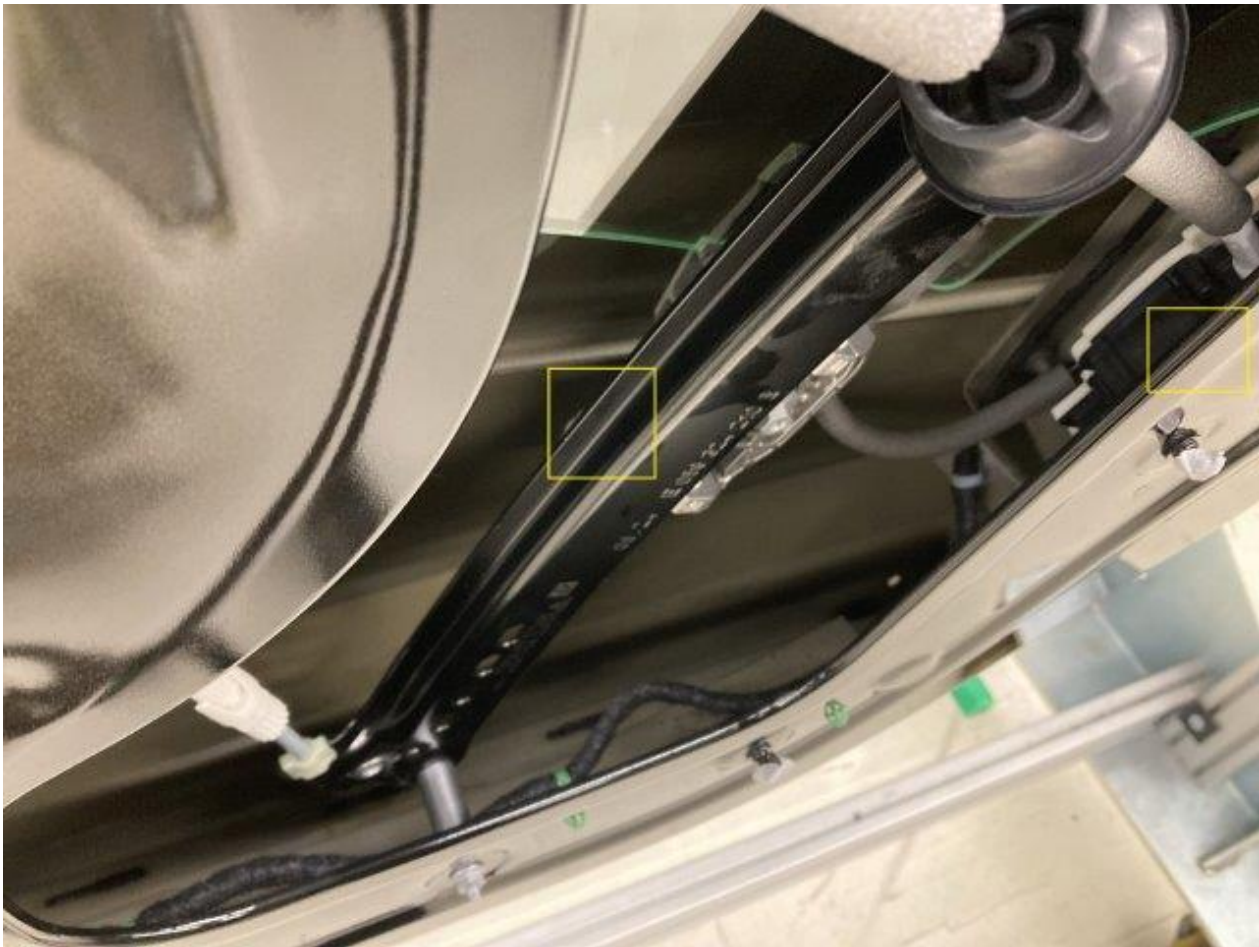


Figure 16a. Checking bolt for window adjustment.



Figure 16b. Checking bolt for window adjustment.

Check the bolt for the door window adjustment on the actuator for the lifter frame for play - if necessary, lubricate with **Krytox** or **Bechem Berutox VPT 54-2** (Figures 16a, 16b).



Figure 17. Check rear lid switch and apply adhesive tape.

Check rear lid switch is fitted securely and cover with non-woven adhesive tape **D 373 125 A2** (Figure 17).

! NOTICE

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type,

VIN number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

Warranty

Claim Type:	<ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	7059		
Damage Code:	0020		
Labor Operations:	Modify loudspeaker trim	7014 4999	20 TU
	Modify 2 loudspeaker trims	7014 5099	30 TU
	Modify front door trim	7059 4999	60 TU
	Modify 2 front door trims	7059 5099	110 TU
	Modify door puller	7063 4999	30 TU
	Modify 2 door pullers	7063 5099	50 TU
	Modify rear door trim	7073 4999	50 TU
	Modify 2 rear door trims	7073 5099	80 TU
	Modify door trim panel	7060 4999	20 TU
	Modify 2 door trim panels	7060 5099	20 TU
	Modify unlocking switch	5582 4999	10 TU
	Modify door window	6440 4999	10 TU
	Modify 2 door windows	6440 5099	10 TU
	GFF	No allowance	0 TU
Claim Comment:	As per TSB 2076863/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA

533 867 910A	Self-adhesive felt strip	Length 0.88m -> Only the amount actually required may be billed (permitted amount max. 1 for 1 side / 2 for both sides)
D 373 125 A2	Fleece adhesive tape	10m roll -> Only the amount actually required may be billed (less than 1 roll should be sufficient)
G 052 141 A2	Special Lubricant; "Krytox"	Tube -> Only the amount actually required may be billed (less than 1 g should be sufficient)

Additional Information

All parts and service references provided in this TSB (**2076863**) are subject to change and/or removal.

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