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Sent on	03	07	2025	Expires on	05	25	2025
From	Erik Blank, Manager of Auto Campaigns and Recalls						
Subject	Product Update: 2024 ZDX Type-S Surround View Camera Image Swapped						

DATE: March 7, 2025

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: Product Update: 2024 ZDX Type-S Surround View Camera Image Swapped

Today, March 7, 2025, Acura is announcing a **product update** for 144 units of model year 2024 ZDX Type-S. During manufacturing, wire harnesses may have been misrouted in the multi-view camera causing the left and right images to be swapped when the vehicle is in reverse. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

Inspect for correct image display in reverse and if necessary, reroute the wires within the harness at the four way connector.

PARTS

There are no parts needed for this campaign.

TOOLS

An optional 12V Outlet Tester will be available at launch via the Tool and Equipment Program eCommerce Website.

SERVICE BULLETIN

Service Bulletin 25-016, *Product Update: 2024 ZDX Type-S Surround View Camera Image Swapped* has posted to the Service Information System (SIS) as of March 7, 2025. It includes inspection, repair, tools, and warranty information related to this campaign.

CLIENT NOTIFICATION

Acura expects to begin client notification by the beginning of April 2025.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.