

**Technical Service Bulletin (TSB)**  
**Clicking Noise From Engine At Idle**

<b>REFERENCE:</b>	<b>TSB:</b> 09-004-25 <b>GROUP:</b> 09 - Engine	<b>Date:</b>	March 15, 2025	<b>REVISION:</b>	—
<b>VEHICLES AFFECTED:</b>	<b>2021 - 2025 (D2) RAM 3500 Pickup</b> <b>2021 - 2025 (DJ) RAM 2500 Pickup</b> This bulletin applies to vehicles built on or before <b>March 14, 2025 (MDH 0314XX)</b> equipped with a <b>6.7L I6 Cummins Turbo Diesel Engine (Sales Code ETL)</b> .			<b>MARKET APPLICABILITY:</b>	
				<input type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may comment on the following:</b> <ul style="list-style-type: none"> <li>A clicking noise from the engine at idle.</li> </ul>				
<b>CAUSE:</b>	Normal engine characteristic				

**REPAIR SUMMARY:**

This bulletin involves adding oil system protection and letting the engine idle.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
09-00-00-93	Oil System Protection - Add To Engine And Idle (0 - Introduction)	1 - Engine Repair and Performance	0.2 Hrs.
Failure Code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1	7096960 - EMEA 68739599AA - Mopar	TUNAP 955 Oil System Protection	Warranty Reimbursed

## DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

## REPAIR PROCEDURE:

**NOTE: If the vehicle is also for scheduled maintenance there is no need to perform this Repair Procedure. TUNAP 955 is already a part of the scheduled maintenance.**

1. With the engine cold, add TUNAP 955 into the engine crankcase.
2. Start the vehicle and let the engine run for about 15 minutes at idle to circulate the product.

## POLICY:

Reimbursable within the provisions of the warranty.

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