

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

**TECHNICAL SERVICE BULLETIN: 34-1893**  
**SERVICE CAMPAIGN: 001184**

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

March 2025

Forest River is alerting you to an issue involving certain 2024-2025 Forester, Solera and 2024-2026 Sunseeker Class C Recreational Vehicles.

### **WHAT IS THE ISSUE?**

Cracks may originate at the flange of the living room and/or bathroom skylight and extend outward. *This TSB will expire on 4/1/2026 or at the end of Forest River's Manufacturer's Warranty, whichever occurs last.*

### **DEALERS: WHAT SHOULD YOU DO?**

Please access your Home Page on Dealer Connect to verify if your Dealership has units in stock that are subject to this TSB. Enter the Service Campaign number referenced above in the "Campaign Search" field, click on the "Campaign ID Number". Next, select "MY VINS". Not all Dealers have units in stock that are affected by this TSB. Remedy Instructions can be found on Dealer Connect.

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE	E-MAIL
CUSTOMER SERVICE	(574) 206-7600	<a href="mailto:motorizedservice@forestriverinc.com">motorizedservice@forestriverinc.com</a>

### **PART KIT NUMBER(S)**

14" x 22" SHOWER SKYLIGHT REMEDY KIT: F100716953 – CONTACT CUSTOMER SERVICE

22" x 30" LIVING ROOM SKYLIGHT REMEDY KIT: F100716954 – CONTACT CUSTOMER SERVICE

### **DEALER REPAIR CODES: Dealer Connect**


#### **Prior Authorization Required**

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
34-1893	SB-460-05-00-004690	INSPECT SKYLIGHTS	.25 HRS.
34-1893	SB-460-01-00-004691	INSPECT AND REPLACE SKYLIGHTS	1.0 HRS

Sincerely,

Forest River, Inc.  
Office of Corporate Compliance

# TECHNICAL SERVICE BULLETIN 34-1893 REMEDY INSTRUCTIONS

	Make(s): MANY, SEE BELOW Model(s): MANY, SEE BELOW Model Year(s): 2024 - 2026	Repair Code: SB-460-01-00-004691 Allotted Time: 1.00 HRS. Inspection Code: SB-460-05-00-004690 Allotted Time: .25 HRS.
	Concern: A limited number of outer dome skylights have displayed cracks soon after installation or may develop after time.	Photo(s) Required: NO Prior Authorization Required: YES Part(s) Number: SEE BELOW Part(s) Return: N/A – FIELD DESTROY

**Turn off LP Gas at LPG Tank(s). Place vehicle in (P) Park and engage the Parking Brake. Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.**

CERTAIN 2024 – 2025 – FORESTER: FRC2031RP, FRC2151SALEF, FRC2151SLEC, FRC2151SLEF, FRC2251SLEC, FRC2251SLEF, FRC2351ALEF, FRC2351LEC, FRC2351LEF, FRC2351LEMC, FRC2371AFT, FRC2381AFT, FRC2401BDSD, FRC2401BDSDCN, FRC2401BSD, FRC2401BSDCN, FRC2401MSD, FRC2401TSD, FRC2401TSDCN, FRC2441DSF, FRC2501TSF, FRC2551DSLEF, FRC2851SLEF, FRC2861DSF, FRC2951ALEF, FRC2951LEF, FRC3011DSF, FRC3051SF & FRC3251DSLEF

CERTAIN 2024 – 2025 – SOLERA: DSC22NC, DSC22NF, DSC23SC, DSC23SF, DSC24DSRCD, DSC24DSRCDCN, DSC24SRBD, DSC24SRCD, DSC27DSEF, DSC32DSBF & DSC32DSKF

CERTAIN 2024 – 2026 – SUNSEEKER: SSC2150SALEF, SSC2150SLEC, SSC2150SLEF, SSC2150SLEFRB, SSC2250SLEC, SSC2250SLEF, SSC2350ALEF, SSC2350LEC, SSC2350LEF, SSC2350LEFCAE, SSC2350LEFRB, SSC2350LEMC, SSC2350LEMCRB, SSC2370AFT, SSC2380AFT, SSC2400BDSD, SSC2400BDSDCN, SSC2400BSD, SSC2400BSDCN, SSC2400MSD, SSC2400TSD, SSC2400TSDCN, SSC2440DSF, SSC2500TSF, SSC2550DSLEF, SSC2550DSLEFRB, SSC2750SLEFRB, SSC2850SLEF, SSC2850SLEFRB, SSC2860DSF, SSC2860DSFRB, SSC2950ALEF, SSC2950LEF, SSC3010DSF, SSC3010DSFRB, SSC3050SF, SSC3250DSLEFCAE & SSC3250SLEF

**14" x 22" SHOWER SKYLIGHT REMEDY KIT: F100716953 – CONTACT CUSTOMER SERVICE**

**22" x 30" LIVING ROOM SKYLIGHT REMEDY KIT: F100716954 – CONTACT CUSTOMER SERVICE**

## **INSPECTION:**

INSPECT THE 14" x 22" SHOWER SKYLIGHT DOME (ON THE ROOF)

- IF THE SKYLIGHT DOME IS NOT CRACKED, CLAIM THE INSPECTION CODE;
- IF THE SKYLIGHT DOME IS CRACKED, MOVE ON TO REMEDY;

INSPECT THE 22" x 30" LIVINGROOM SKYLIGHT DOME (ON THE ROOF)

- IF THE SKYLIGHT DOME IS NOT CRACKED, CLAIM THE INSPECTION CODE;
- IF THE SKYLIGHT DOME IS CRACKED, MOVE ON TO REMEDY;

## **REMEDY:**

STEP 1: FROM THE ROOF SIDE OF THE UNIT, REMOVE THE SKYLIGHT DOME(S);

STEP 2: ADHERE BUTYL TAPE TO UNDERNEATH OF THE REPLACENT DOME(S);

STEP 3: INSTALL DOME USING SCREWS PROVIDED WITH EACH KIT IN ALL OPENINGS OF DOME(S);

STEP 4: USE DICOR 502 LAP SEAL AROUND EDGES OF DOME(S) AND ALL EXPOSED SCREW HEADS;

STEP 5: CLAIM REPAIR CODE.

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DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

## TECHNICAL SERVICE BULLETIN: 34-1893

- o Integrity
- o Safety
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<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

March 2025

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer,

Forest River is alerting you to an issue involving certain 2024-2025 Forester, Solera and 2024-2026 Sunseeker Class C Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

### **WHAT IS THE ISSUE?**

Cracks may originate at the flange of the living room and/or bathroom skylight and extend outward. *This TSB will expire on 4/1/2026 or at the end of Forest River's Manufacturer's Warranty, whichever occurs last.*

### **OWNERS: WHAT SHOULD YOU DO?**

Please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit [www.forestriverinc.com](http://www.forestriverinc.com) to search for dealer locations.

### **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is 1.0 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE	E-MAIL
CUSTOMER SERVICE	(574) 206-7600	<a href="mailto:motorizedservice@forestriverinc.com">motorizedservice@forestriverinc.com</a>

### **WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?**

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Forester, Solera and Sunseeker  
55135 CR 1  
Elkhart, IN 46514

Sincerely,

Forest River, Inc.  
Office of Corporate Compliance