

Unintentional Opening Of The Tailgate - Recoding Of Long Press On Double-Click

Topic number	LI72.20-P-075746
Version	3
Function group	72.20 - Tailgate, rear door
Date	3/10/25
Validity	118, 167, 177, 206, 213, 223, 238, 243, 247, 254, 257, 293, 295, 296, 297, 214, 236 Facelift: 205, 253, 217, 222
Reason for change	New model series added (214 + 236)

Complaint

Tailgate opens unintentionally.

Cause

Accidental or unnoticed activation of the button to open the tailgate on the vehicle key. E.g. when stored in trouser pocket, handbag etc.

Remedy

As of the 6th generation, the vehicle key can be recoded so that the tailgate no longer opens as a result of a long press on the button, but by double-clicking on the button instead.

This reduces the likelihood of the button being activated accidentally or unintentionally.

The recoding can be carried out as follows:

1. Enter AO Code O19 into VeDoc (O for Oscar, not "zero")
2. EZS N73: Perform SCN coding
3. Deactivate the vehicle key (a successful deactivation is indicated by the LED lighting up 2x briefly and then 1x for a long period).
4. Place the vehicle key on the key symbol in the storage compartment and then switch on the ignition. All other vehicle keys must be outside of the vehicle when doing this!

Perform steps 3 and 4 successively for all vehicle keys.

Notes:

6th, 7th and 8th generation keys can be deactivated as follows:

XENTRY Tips


Up to modification year 22/1 double-click on the locking button

As of modification year 22/1, by pressing and holding the locking button + double-clicking on the release tab

On model series 167, the storage compartment with the key symbol is located in the armrest.

The SCN coding from the EZS is only transferred correctly to the vehicle key under the following conditions: Only one vehicle key is located in the vehicle, this key has been deactivated and it is positioned on the marking in the storage compartment for the data transfer.

The costs for this adaptation are to be borne by the customer.

Attachments	
File	Description
Gen 6+7+8 Key.png 	

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms				
Body > Door/Flap > Hood/flap > Trunk lid/liftgate > Jumps open				
Overall vehicle > Power supply > Fuel cell > Malfunction				
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note