



Bulletin No.: PIC6598

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Preliminary Information

PIC6598 Diagnostic Tip: Front Doors Will Not Latch

Models

Brand:	Model:	Model Years:	from	VIN:	to	Engine:	Transmissions:
Cadillac	OPTIQ	2025	SOP	February 13, 2025 (VIN:3GYK3BMR3SS186689)		All	All

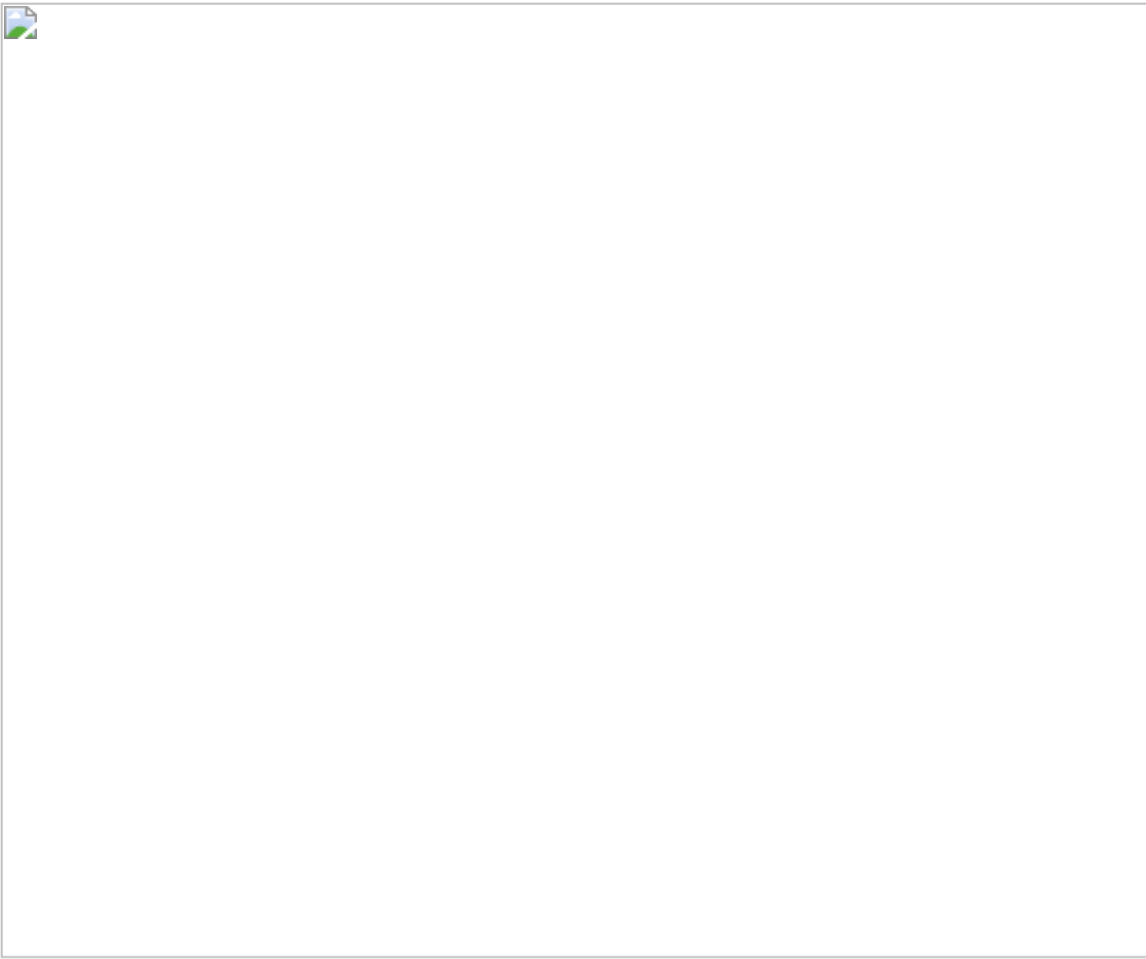
Involved Region or Country	North America
Condition	<p>Customer may comment that one or more front doors will not latch.</p> <p>This may be accompanied with a door ajar message.</p>
Cause	Interior door handle release cable being crushed in the door panel bracket.

Correction:

Using a screwdriver or another suitable tool, attempt to manually close the door latch.

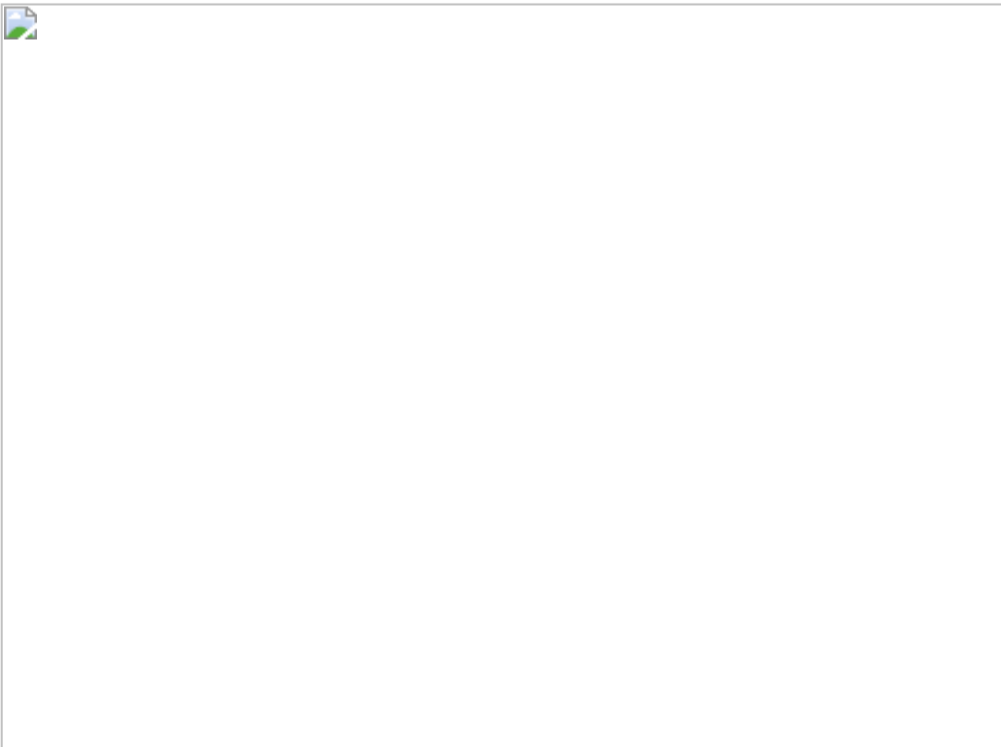
If the latch will not close, remove the interior door panel from the affected door, using instructions provided in SI.

Inspect the inside door handle release cable for being caught in the door pull handle bracket.



If the above condition is found, the inside door handle release cable will need to be replaced.

Refer to SI for instructions to replace the release cable.



Using sealing strip P/N 23126905, cover the gap located between the door pull handle bracket retainer nuts.

This will prevent the release cable from getting caught in the bracket during installation of the door panel.

Re-install the door panel and check door latch operation.

Parts Information

Part Number	Description	Quantity
23126905	Sealing Strip	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1043010	Front Side Door Panel	Use Published labor time
2061010	Front Side Door Inside Handle Cable Replacement	Use Published labor time

Version History

Version	1
Modified	03/07/2025 - Created.

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