



Bulletin No.: PIC6591A
Published date: 03/3/2025

Preliminary Information

PIC6591A Multiple IOR radio concerns

Models

Brand:	Model:	Model Years:	VIN: from to		Engine:	Transmissions:
Buick	Encore GX	2020 - 2024	All	All	All	All
Chevrolet	Blazer	2022 - 2024	All	All	All	All
Chevrolet	Camaro	2020 - 2024	All	All	All	All
Chevrolet	Equinox	2020 - 2024	All	All	All	All
Chevrolet	Malibu	2019 - 2025	All	All	All	All
Chevrolet	Silverado	2020 - 2024	All	All	All	All
Chevrolet	Trailblazer	2021 - 2024	All	All	All	All
Chevrolet	Traverse	2020 - 2024	All	All	All	All
Chevrolet	Trax	2020 - 2025	All	All	All	All
GMC	Acadia	2020 - 2024	All	All	All	All
GMC	Sierra	2022 - 2024	All	All	All	All
GMC	Terrain	2022 - 2024	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOR
Condition	<p>A customer may comment of the following issues</p> <p>Rear view camera will appear fish eyed</p> <p>Rear view camera may stay on while driving in drive</p> <p>Radio screen may become frozen and unresponsive to touch</p> <p>Wireless or wired projection (CarPlay or Android Auto) instability</p> <p>Display pixelated on CarPlay screen only</p>
Cause	This may be due to software anomaly

Correction:

Please do not replace any parts at this time, The PI will be updated or replaced with TSB once a determination has been made

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
* 3486408	Verify Radio Issues	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

Version History

Version	2
Modified	01/24/2025 - Created on. 03/03/2025 - Updated to change correction