



Bulletin No.: PIC6536A
Published date: 03/3/2025

Preliminary Information

PIC6536A Diagnostic Tip for No Crank No Start condition and/or Loss of Power Steering

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac CT4		2020 - 2024	All	All All	All
Cadillac CT5		2020 - 2024	All	All All	All

Involved Region or Country	North America
Condition	Vehicle was brought in for a no start no crank condition and/or loss of power steering. Tech may find DTC's U0101, U0131, U0401, U0402, U1611, U1818, U1962, U220F, U3003 sym16, U3003 sym1c.
Cause	Poor ground path thru Front Compartment Front Panel to vehicle body connection.

Correction:

If the above condition is found and the technician discovers an excessive voltage loss to a module or device on the ground path, the technician should perform a loaded voltage drop test between any of the following ground connections; G103, G107, G108 and, G110 at the Front Compartment Front Panel (1) to the negative post of the battery. Please refer to SI for the appropriate ground information, as ground ID and location may vary based on Engine, Model and Year.




If a significant voltage drop is found, technician will need to remove and clean the Front Compartment Front Panel attaching points and fasteners(1), see below.



Version History

Version	2
Modified	01/10/2024 - Created on. 03/03/2025 - Updated Correction.

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