

**SIB 32 02 25**

2025-03-06

DELIVERY STOP: STEERING SHAFT UNIVERSAL JOINTThis Service Information Bulletin (Revision 1) replaces SI B32 02 25 **dated February 2025.****What's New:**

- Situation updated
- Cause added
- Correction added
- Procedure added
- Parts Information added
- Claim Information added

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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MODEL

E-Series	Model Description	Production Date
G60	5 Series Sedan & i5 Sedan	September 4, 2024 – December 9, 2024
G70	7 Series Sedan & i7 Sedan	September 17, 2024 – November 15, 2024
G90	M5 Sedan	November 5, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of February 8, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective February 7, 2025) on certain Model Year 2025 BMW vehicles that were produced between September 4, 2024, and December 9, 2024.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

Parts of the steering shaft universal joint may have been joined together without having been greased. As a result, there can be audible squeaking and cracking noises. In some cases, more steering force is required.

CAUSE

Manufacturing error of the steering shaft universal joint.

CORRECTION

Replace the universal joint.

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PROCEDURE

Replace the universal joint as per REP32 31 210 "Replacing the universal joint".

PARTS INFORMATION

Use and invoice the applicable part numbers listed below.

G60 AWD, G70 AWD (ICE), G60 /G70 RWD Battery Electric Vehicle (BEV)

Part Number	Description	Quantity
32 30 5 B6C 2A5	Universal joint	1
32 30 6 778 609	Torx bolt	2

G70 AWD BEV

Part Number	Description	Quantity
32 30 5 B6C 2A8	Universal joint	1
32 30 6 778 609	Torx bolt	2

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

Part Retention

The parts replaced to perform and submit for this repair procedure are the property of BMW NA.

Your center is responsible for the proper identification, storage, and documentation of these parts. They must be held in a secure retention area until notification of claim payment is made by BMW NA.

If these replaced parts are requested to be returned, a corresponding DCSnet Part Return tag will be generated in S-Gate.

Any requested parts that are not received by the WPRC in accordance with Section 6 of the Warranty Policy and Procedure Manual may be subject to debit.

For other questions or inquiries concerning this issue, please contact the WPRC via IDS or LiveChat.

CLAIM INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below and the part numbers listed above that apply.

Repair Code:	0032680300	---
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (new in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

Work Pkg	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 78 532	Replacing the universal joint	As applicable

Or:

The vehicle arrives at your center and this Action shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 78 029	Replacing the universal joint	As applicable

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the technician's RO notes and in the claim comments (For example: B32 02 25 WP 1), unless otherwise required by State law.

And, if required:

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

Sublet Code 4	Reimbursement for the repair-related bulk supply materials (Do not use the BMW part numbers for claim submission)	Up to \$10.00
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Sublet reimbursement calculation for claiming the applicable repair-related bulk supply materials (BMW part numbers) is at the dealer net (DN) price for the full or proportional quantities used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Action's repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Repair Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

FEEDBACK REGARDING THIS BULLETIN

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Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

