



SSM 53470 2025 Explorer/Aviator - No Crank/No Start And/Or Engine Shuts Off When Placed Into Gear

Some 2025 Explorer/Aviator vehicles may exhibit a no crank/no start and/or engine shuts off when placed into gear. For 2.3L EcoBoost engine equipped vehicles only, diagnostic trouble code (DTC) P1595 may also be stored in the powertrain control module (PCM). If this condition occurs, perform a Factory Reset in the settings menu of the center display screen by:

1. press Settings from the Apps menu
2. press System
3. press Reset options
4. select Factory Reset
5. follow the prompts on screen to complete the reset

Turn off ignition, open and close the driver's door, wait 21 minutes, and retest if vehicle function restores. If the concern is no longer present, customers can continue to drive the vehicle. Engineering is currently investigating this condition. Monitor Professional Technician System (PTS) for additional information and schedule service appointments for customers once the repair becomes available.