



# FCA CARIBBEAN WARRANTY BULLETIN

**TO:** Dealer Principal, Service Manager,  
Service Advisor and Warranty Claims  
Administrator

**NO:** ID-25-04  
**DATE:** March 5, 2025

**SUBJECT:** DIPAP Requirements - Addition  
of Headlamps and Tail Lamps - 2022 - 2025  
RAM 1500 Pickup (DT) - All Dealers

**FOR:** Puerto Rico and US Virgin Islands

## PURPOSE:

To announce the addition of **Headlamp and Tail Lamp** replacements on **2022 - 2025 RAM 1500 Pickup (DT)** to the Vehicle Digital Imaging Pre-Authorization program for **All Dealers** to collect, monitor and correct quality issues in a timely and efficient manner.

## TIMING:

Vehicles received for repair on March 19, 2025 - Until Further Notice

## ACTION:

The following repairs will now require Pre-Approval through the Vehicle Digital Imaging Program:

- Headlamps (DT Only) - LOP 08-50-31-02/03/16/17
- Tail Lamps (DT Only) - LOP 08-50-85-02/03

Headlamp and Tail Lamp replacement on 2022 - 2025 RAM 1500 Pickup (DT) vehicles will require Pre-Approval. This Pre-Approval will be administered through the **Vehicle Digital Imaging Pre-Authorization program**.



When submitting the request, select the Category of "Special" for submission.



A list of LOPs for repairs that require Vehicle Digital Imaging pre-authorization can be found in:

- ✓ *DealerCONNECT>Service>Warranty Administration>Pre-Authorization Programs>Vehicle Digital Imaging Pre-Authorization Matrix*
- ✓ *DCMail>Mopar Technical Service>Warranty Pre-Authorization Programs>Vehicle - Digital Imaging LOPs Requiring Pre-Authorization - (Non-Powertrain)*

**NOTE:** All Warranty claims must have the **mandatory** entry of the 3 C's (Customer's Concern, Cause and Correction) narrative in the claim.

Please ensure all affected dealership personnel are aware of this bulletin.

## WARRANTY OPERATIONS

FCA International Operations LLC reserves the right to change any or all of the rules set forth in the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

