

Reference	SSM76281
Models	E-PACE / X540 F-PACE / X761 XE / X760 XF / X250 XF / X260
Title	12V Startup Battery Emergency Start Procedure - Mild Hybrid Electric Vehicle (MHEV)
Category	Electrical
Last modified	21-Feb-2025 00:00:00
Symptom	203000 Basic Electrical
Content	<p>Model / Model Year / Derivative</p> <p>E-PACE / 20MY / onwards / MHEV F-PACE / 20MY / onwards / MHEV XE / 20MY / onwards / MHEV XF / 20MY / onwards / MHEV</p> <p>Situation:</p> <p>JLR Engineering investigations have identified that customers are experiencing a red 'Stop Safely Electrical Fault Detected' warning message displayed in the message centre, due to the 12V system not providing the correct electrical support.</p> <p>Cause:</p> <p>Various vehicle components could cause the 12V system to lack sufficient support.</p> <p>Action:</p> <p>If you are presented with an MHEV vehicle with a discharged 12V startup battery:</p> <p>Instructions for Roadside Assistance:</p> <p>CAUTION: Any jump start equipment used by Roadside Assistance must be surge/spike protected to protect the vehicles' electrical systems and components.</p> <ol style="list-style-type: none"> 1. In an emergency recovery situation, continue to follow TOPIx – Roadside Assistance – Vehicle Recovery Guide – Starting Aid. <p>OR</p> <ol style="list-style-type: none"> 2. Replace the 12V startup battery (see TOPIx Workshop Manual Section: 414-01A - BATTERY MOUNTINGS AND CABLES - REMOVAL AND INSTALLATION) <p>Instructions for Retailers:</p> <p>CAUTION: Do not perform any jump-start procedures on the 12V startup battery.</p> <p>Note:</p> <ol style="list-style-type: none"> 1. Charge the 12V startup battery first:

