



## RETAILER BULLETIN

DATE: 14-FEBRUARY-2025			BULLETIN NO: NAS25.02.003				DEPT: Legal					
AUDIENCE:	DEALER PRINCIPAL	X	SALES MGR	X	SALES GUIDES	X	SERVICE MGR	X	TECHS	X	PARTS STAFF	X
	GENERAL MANAGER	X	BUSINESS MGR	X	OFFICE MGR	X	SERVICE ADVISORS	X	PARTS MGR	X	WARRANTY	X
SUBJECT: George vs. JLRNA: Revised Settlement with AC edits												

### NGI Infotainment Class Action Settlement

TO: All USA Jaguar Land Rover Authorized Retailers  
RE: IMPORTANT INFORMATION

Further to Aftersales Bulletin NAS24.06.001 published in June 2024, Jaguar Land Rover has reached a settlement in a class action, George et al. v. Jaguar Land Rover North America, LLC, involving certain vehicles with InControl@TouchPro Infotainment System or InControl@TouchPro Duo System. Impacted vehicle owners (Class Members) were notified of the settlement.

The Class vehicles are the following vehicles with InControl@TouchPro Infotainment System or InControl@TouchPro Duo System that are registered in the 50 United States and District of Columbia.

- 2016–2020 Range Rover Evoque
- 2017–2020 Range Rover
- 2017–2020 Range Rover Sport
- 2018–2020 Range Rover Velar
- 2017–2020 Discovery
- 2017–2020 Discovery Sport
- 2016–2019 Jaguar XJ
- 2016–2020 Jaguar XF
- 2017–2020 Jaguar F-Pace
- 2017–2020 Jaguar XE
- 2018–2020 Jaguar E-Pace
- 2018–2020 Jaguar F-Type
- 2019–2020 Jaguar I-Pace

The settlement includes:

- One (1) year warranty extension from February 3<sup>rd</sup>, 2025 to February 3<sup>rd</sup>, 2026 for the Infotainment Master Controller (IMC). Please refer to Bulletins N769 (Land Rover) and H428 (Jaguar) posted on TOPIx February 3<sup>rd</sup>, 2025.

- Online Resource to provide class members with step-by-step process for updating Infotainment to the latest software.
- Retailer training on how to diagnose Infotainment issues and update software.
- Field Service Actions (FSA) launched February 6, 2025, to make all Class vehicles SOTA capable. Please refer to TOPIx Field Service Actions N735 (Land Rover) and H419 (Jaguar) for further details.

For vehicles not requiring a software update in these Field Service Actions, Class members should be able to update the Infotainment to the latest software via SOTA by using the Online Resource. Please direct any inquiries about updating the Class vehicles to the latest software to the Online Resource page located at

[www.georgejlrnainfotainmentsettlement.com](http://www.georgejlrnainfotainmentsettlement.com).

Should you or your team receive any inquiries on the settlement, please direct those individuals to visit [www.georgejlrnainfotainmentsettlement.com](http://www.georgejlrnainfotainmentsettlement.com) or call 1-833-310-6532 for more information.