



Model: Vespa Elettrica

Subject: Inverter replacement – Technical update

Campaign Code: PP2ZZQ2403

Dear Dealer / Service Centre,

Through the ongoing, stringent quality control activities we perform on the components installed on our vehicles and our continuous research to develop better new technical solutions, in keeping with our commitment to ensure the best ownership experience possible for the customer, with this note we wish to inform you of the need to carry out the intervention relating to the replacement of the inverter.

Please determine which vehicles in your stock or sold/serviced by you require this update, and: Update vehicles in **stock**, which must **NOT** be registered in any way before the replacement of the inverter.

To this end, we invite you to offer your full cooperation by carrying out the pre-delivery intervention (PDI), before the sale only, which will allow Piaggio to better manage the scheduling and procurement of spare parts in order to complete the replacement as quickly as possible.

The replacement of the inverter will be followed by a request for the replaced inverter to be returned to Piaggio, which will follow a regeneration process, thus guaranteeing the supply of new inverters.

We therefore ask for the utmost promptness in sending the replaced inverter to Piaggio, respecting the usual procedure for the return of parts via the courier SDA for Italy and DHL for the rest of the world.

As usual, the list of chassis numbers involved in the campaign is viewable in the section Campaigns / Campaign Reports of the PWM warranty management software suite.



Please contact the Technical Help Desk of our Technical Support Service for any queries or assistance.

OPERATING METHOD OF INTERVENTIONS ON THE PWM

- From the main menu, select the option “campaigns”, then select the option “Enter campaigns” from the sub-menu.
- Enter the frame number subject to the recall campaign/technical update in the window opened.
- Select “**search**” to open a window with the available service coupon:
 - **Inverter replacement service coupon:** service coupon that foresees the replacement of the inverter, the automatic order of the necessary components (in the countries where this option is foreseen) and the reimbursement of the materials and labour employed.
- Select the coupon, compile the “**Km**” field, and then save the procedure.
- Once the replacement has been completed, it is essential to immediately declare the service coupon as carried out* in the PWM in order to conclude the intervention and receive a refund.
- The coupon that will not be declared "carried out" (by the PWM status management) within 6 months from the day of entry will be automatically discarded by the system as NOT CARRIED OUT and will NOT be refunded.



LABOUR AND SPARE PARTS:

Inverter replacement service coupon

Minutes of labour envisaged for procedure: 145'

Spare part:

CAMPAIGN CODE	INVERTER CODE	VEHICLE VERSION
PP2ZZQ2403_75	1A01006756	Vespa Elettrica 45 km/h
PP2ZZQ2403_59	1A0200596	Vespa Elettrica 70 km/h

NOTICE FOR IMPORTERS WITHOUT AUTOMATIC ORDER OF THE SPARE PARTS

The inverter codes above, compared to those in the Piaggio catalogue, have suffix 6 as they have a dedicated management for this technical update. It is therefore recommended, when ordering spare parts, to order those with the suffix '6'.

The inverter code ordered with the campaign service coupon will be automatically determined by the system according to the version of the vehicle.

Failure to comply with all the above information could generate, after a check, the debiting of the cost of the service coupon entered.



COMPULSORY MODULES

When preparing the inverter for shipment to the company, it will be mandatory to print and attach in duplicate (one on the inverter and one on the outside of the box) the material return module and the campaign service coupon, duly completed.

Note: shipment of the inverter to Piaggio will be the responsibility of the dealer and will ensure the inverter's return cycle to the spare parts warehouse.

IMPORTANT NOTES FOR SHIPPING OF THE REPLACED INVERTER

- Clean the inverter thoroughly before **packing it into the boxes with which the new inverter was received.**
- Attach the documents, material return module and campaign service coupon to the inside and outside of the box.
- **Use exactly the packaging in which you received the inverter from Spare Parts,** making sure to protect it properly, paying particular attention to the protection of the connectors.
- The replaced inverter that arrives at Piaggio will be upgraded and therefore reused, which is why it is important to ensure its integrity.



For any other information or general operating details, as well as for the tightening torques of the individual spare parts, refer to the Workshop Manual.

IMPORTANT: after completing the installation of the inverter, it will be necessary to carry out all the necessary setups via the P.A.D.S. diagnostic tool as described in the workshop manual.

Best regards,

Piaggio & C. SpA

Aftersales Business Unit

Technical Service & Customer Care



**IMPORTANT: for countries that have to deal with
CUSTOMS, it is indispensable to fill in the PRO-FORMA
INVOICE below, completed in all parts (the engine
data/costs are already entered). Use this format instead of
the one downloaded from PWM.**

(DATA OF THE SENDER)

Tax id no.

Piaggio & C spa
Data of destination site
(Automatically filled in by system)

City, day / month / year

PROFORMA INVOICE

ROW	PARTS DESCRIPTIONS	QUANTITY	PRICE
1	Complete engine-battery management system	1	963 Euro
		total	963 Euro

Defective material for analysis and tests

VALUE ONLY FOR CUSTOM PURPOSES
FREE OF CHARGE

PACKAGE: 1
NET WEIGHT: kg7
GROSS WEIGHT: kg7.5
WIDTH: cm 48
HEIGHT: cm 17
DEPTH: cm 48

Sign of the shipper