



SSM 53454 2021-2025 F-150 Built Before 01-Feb-2025, 2024 F-Super Duty - One Touch Up/Down Window Does Not Operate Properly

Some 2021-2025 F-150 Built on or before 01-Feb-2025 and 2024 F-Super Duty vehicles equipped with one-touch up/down front windows may exhibit a window not responding to one-touch controls, does not open all the way and/or bounces back when using the one-touch close function. This may be due to a calibration parameter in the driver door module (DDM) and/or passenger door module (PDM). To correct the condition, reprogram the DDM and PDM using the latest software level of the Ford Diagnosis and Repair System (FDRS) scan tool. For 2024 vehicles only, download and run the DDM - Driver Door Module (DDM) Configuration and PDM - Passenger Door Module (PDM) Configuration applications in the FDRS diagnostic scan tool. Then perform the power door window initialization procedure for both the DDM and the PDM. Refer to Workshop Manual (WSM), Section 501-11. If the symptom remains, refer to WSM, Section 501-11 for normal diagnostics. For claiming, use causal part number 14B291 and applicable labor times from Section 10 of the Service Labor Times Standard (SLTS) Manual.