

## Field campaign

<b>Topic</b>	Incorrect owners manual (SC24/37)
<b>Market area</b>	Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2076398/1
<b>Campaign number</b>	ED30
<b>Note</b>	
<b>Type</b>	
<b>US code</b>	

## Vehicle data

### 25MY Continental GT & Flying Spur-affected VIN list attached

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2025	E		*	*	*
Z32*	2025	E		*	*	*

## Documents

Document name
master.xml
sc2437vinlist.pdf

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## Notes



### Technical background

Some vehicles may contain the incorrect variant of handbook for the model that it represents

### Remedy

Replace the handbook kit if incorrect

### Customer notification

Customers of affected vehicles will be notified in writing by their Bentley retailer to arrange an appointment

Please ensure that all affected vehicles are checked and repaired at the nearest opportunity, make a note of the required action on the workshop order before it is signed by the customer

If it is omitted to perform the work required during a workshop visit, the customer should be notified immediately

You should also pass on this information to your new and used car sales department so that affected vehicles are checked and repaired immediately

### Warranty

Warranty type 710 or 790

Damage service number ED30

Damage code 00 66

Criteria 01

### Time to conduct campaign

Labour operation code 06714950

Time 10TU

### Parts

Not applicable

### Parts supply

The required parts should be ordered through your regional Bentley parts distribution centre.

### Parts despatch control

Not applicable

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## Repair instructions



### Technical background

Some vehicles may contain the incorrect variant of handbook for the model that it represents

### Check

To check that the owner's manual is correct perform the below steps:

- Open the second page of the owners handbook and check the vehicle variant matches the vehicle it is supplied with (Fig1)

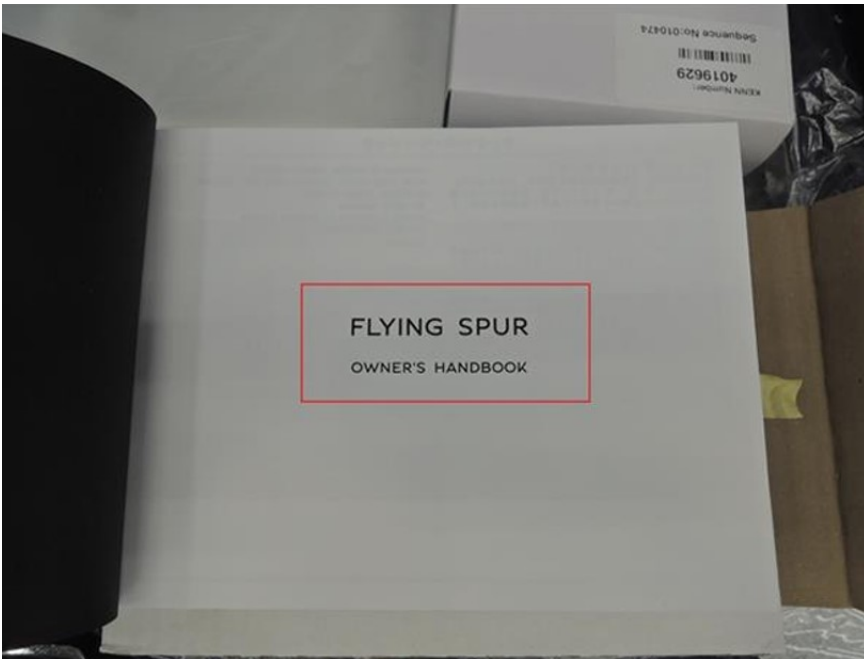


Fig1

- Enter the VIN in Elsapro
- Select **Vehicle Data** on the home page
- In the search bar (A) enter **BTA** – this is the PR family code for the information kit – Fig2
- Check the handbook language in the vehicle matches the specification

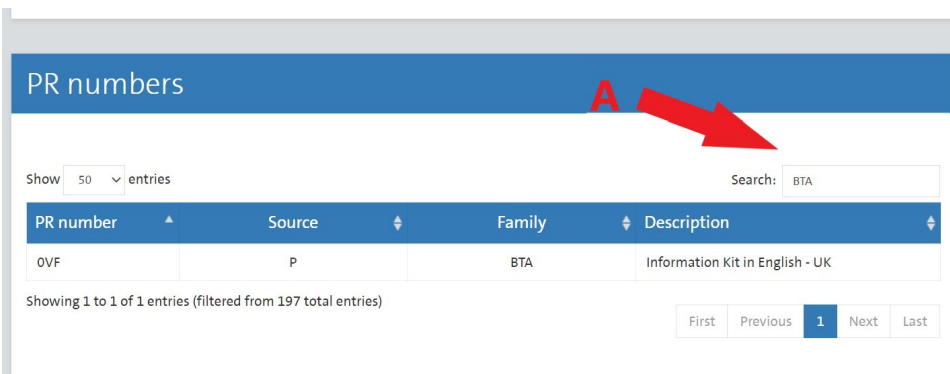


Fig 2

## Parts

Not applicable

## Work

### Correct Handbook:

If the Owners Handbook is correct, you may claim 10TU and mark the campaign as complete in ElsaPro.

### Incorrect Handbook:

**⚠ CAUTION**

If either the Owners Handbook language or model variant is incorrect, you must replace the owners handbook kit.

1. If the **language** of the Owners Handbook is incorrect:
  - a. Raise a **SHORT DISS** under the code 'ED30 –Incorrect handbook language'.

2. If the **vehicle variant** is incorrect:
  - a. A DISS query does **not** need raising.

 **CAUTION**

In line with local environmental regulations, if the handbook is incorrect, please suitably destroy the incorrect version.

**Identification**

Not required

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 [Repair instructions](#)  [Notes](#)