

PIVI SATELLITE RADIO CHANNEL DISPLAY FAULT

Customer Voice:

- *"I select a channel to play, and this keeps playing but touch screen shows change to a different channel."*

Technical Description:

- Software concern has been identified with Satellite radio channel display post IP37 PIVI software.
- The fault condition may cause the touch screen to switch to a different channel than the one selected to play.
- This does not affect audio playback and is a visual concern with channel display only.

Action:

- Reference Land Rover **SSM76264** and Jaguar **SSM76265**
- Fault condition is under review for correction in upcoming PIVI software release.
- Please raise EPQR to report as per SSM.

Once solution is available, SSM's will be updated accordingly.

Range Rover

- 22-25MY Range Rover
- 23-25MY RR Sport
- 21-25MY Evoque
- 21-25MY Velar

Discovery

- 21-25MY Discovery
- 21-25MY Discovery Sport

Defender

- 20-25MY Defender

Jaguar

- 21-24MY E-pace
- 21-24MY I-Pace
- 21-24MY XF
- 21-25MY F-pace

