

Interior Symptom - Cover for Storage Tray (front) Jammed/Stuck: Reworking Storage Tray (front) (SY 232/24)

Model Line: **Cayenne (9YA / 9YB)**

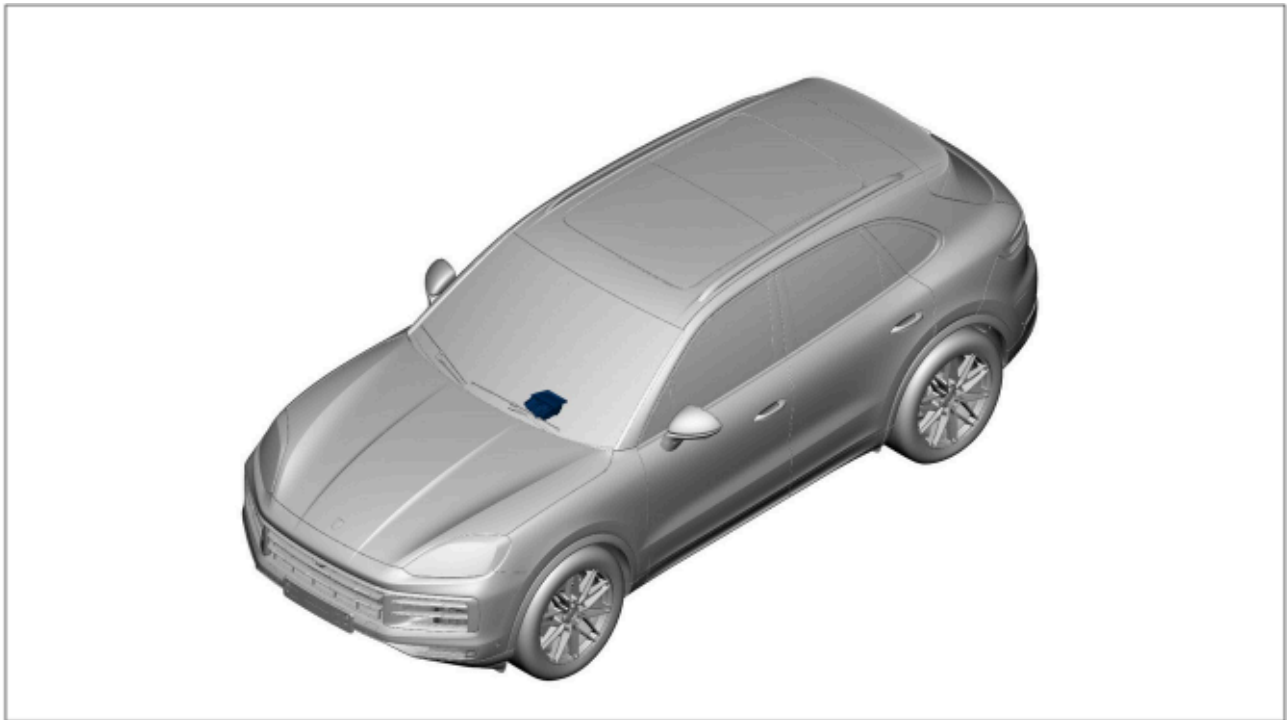
Model Year: **As of 2024**

Concerns: **Cover for storage tray (front)**

Symptom: **The customer complains that the cover for the storage tray (front) gets jammed/stuck when closing and does not close properly.**

Remedial Campaign: If there is a customer complaint and if there is no damage due to external influences, rework storage tray (front).

Installation Position:



Installation position of front storage tray

Required material**Information**

The lubricating grease listed in the table is an example.

If this is not available, another approved grease can also be used.

Spray lubricant may be used if application is possible at certain points.

Material: **Required material** (usually already available at the Porsche Center)

Part No.	Designation	Quantity
00004330509	⇒ Krytox lubricant	Quantity as required

Reworking storage tray (front)

Work Procedure: 1 Open cover of storage tray (front).

- 2 Lubricate both slide pieces ⇒ *Reworking storage tray (front) -1-* at the left and right on the cover of the storage tray with suitable grease (e.g. Krytox lubricant).



Reworking storage tray (front)

- 3 Open and close the cover of the storage tray multiple times so that the grease is ⇒ *Reworking storage tray (front) -2-* distributed evenly in the guide rails.
Lightly re-lubricate if necessary.
- 4 Remove excess grease.

Labor position and PCSS encryption

Labor position:

APOS	Labor operation	I No.
68164940	Reworking storage tray (front)	

PCSS encryption:

Location (FES5)	68160	Storage tray
Damage type (SA4)	1712	gets jammed/stuck

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