



STAR ONLINE PUBLICATION



Case Number: S2508000002 REV. C

Release Date: February 2025

Symptom/Vehicle Issue: Mapping Interface Module (MIM) Erroneously Sets Diagnostic Trouble Codes (DTCs) B023C-49 and or U115C-00

Technician Observation: Technician observed the MIM module setting DTCs B0239C-49 DASHCAM Module 1 Internal Electronic Failure and/or U115C-00 Lost Communication With ETM.

Discussion: If these DTCs are observed, clear the DTCs, perform a module hard reset found under Guided Diagnostics tab – ECU Reset, wait 20 seconds and then allow a sleep cycle and then perform a proxi alignment if needed.

Then verify the DXR app has been added to the radio the update for the radio for this APP should be available as an Application Over The Air (AOTA) update in the 1st quarter of 2025. If U115C-00 persists, open the DXR app and accept the disclaimer. There has been some cases where the update is delayed from heavy network traffic and or may require an extended sleep cycle to complete the update.

For the DTC B023C-49 it will require a MIM update that should be available by the 3rd quarter of 2025. Do not perform service part replacements for the above concerns.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Center Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.