

Vermeer MV Solutions, Inc.

Trenchless
 Okahumpka, Florida 34762 USA

FIELD CAMPAIGN SERVICE BULLETIN #: SMV2025-006

DATE: 2025 February 25

CAMPAIGN
 TYPE:

Mandatory – Product Safety
DEALER INSTALLATION ONLY

CAMPAIGN
 CATEGORY:

Kit and Bulletin

MACHINE/ ATTACHMENT MODEL(S):	SERIAL NUMBERS:		Kit Version
	Included	Excluded	
CSGT	See attached listing on pages 5-7 of this Bulletin for specific VIN and serial/unit numbers.	None	VMV01
CSSK	See attached listing on page 7 of this Bulletin for specific VIN and serial/unit numbers.		
CVGT	See attached listing on pages 8-14 of this Bulletin for specific VIN and serial/unit numbers.		
CVSGT	See attached listing on pages 15-24 of this Bulletin for specific VIN and serial/unit numbers.		
HTV873PTO	See attached listing on page 25 of this Bulletin for specific VIN and serial/unit numbers.		
JTV873PTO	See attached listing on page 25 of this Bulletin for specific VIN and serial/unit numbers.		
LPMINI	See attached listing on page 25 of this Bulletin for specific VIN and serial/unit numbers.		

LPMINIXDT	See attached listing on page 25 of this Bulletin for specific VIN and serial/unit numbers.		
LPSDSK	See attached listing on page 25 of this Bulletin for specific VIN and serial/unit numbers.		
LPSDT	See attached listing on pages 26-41 of this Bulletin for specific VIN and serial/unit numbers.		
LPSGT	See attached listing on pages 42-44 of this Bulletin for specific VIN and serial/unit numbers.		
LPXDT	See attached listing on pages 45-57 of this Bulletin for specific VIN and serial/unit numbers.		
MINICOMBO	See attached listing on page 58 of this Bulletin for specific VIN and serial/unit numbers.		

Subject:



Debris Tank Door
Retention Clip
Replacement Kit
(VMV000097)

Background:

DEBRIS TANK DOOR MAY FALL UNEXPECTEDLY

Debris tank door lift cylinder retention clip can become displaced during operation and the tank door may fall.

DEATH OR SERIOUS INJURY POSSIBLE

If the debris tank door were to lower unexpectedly while cleaning the debris tank or underside of debris door, the operator or crew member could be crushed. Death or serious injury is possible.

Solution:

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

VMV000097 has been created to provide the necessary parts and instructions to update the retention clip. **The kit must be installed as soon as possible.**

Vermeer Corporation is administering this product safety alert on behalf of Vermeer MV Solutions, Inc.

**DEALER PARTICIPATION
REVIEW REPORT, ORDER KITS, CONTACT CUSTOMERS**

1. **Reports will be emailed** during the week of February 25, 2025, to dealerships shown in our records which have units in their territory affected by this alert. Please review the report for accuracy, including owner and/or address changes.

If the information contained in the report is **not** correct, please notify the product safety department on or before March 10, 2025, at:

Telephone: 641-621-7060

Fax: 641-621-8562

Email: productsafety@vermeer.com

2. **Dealership orders kits** by entering the order into EzParts. Each dealership should determine the quantity of kits to order initially depending upon the number of units that may be available for immediate upgrade. **Do not order more kits than needed for immediate installation.**
3. **Contact your affected customer(s)** to schedule a mutually acceptable time to upgrade their machine(s). **Note:** Letters will be sent to the customer(s) on or about **February 25, 2025**. *Also refer to Owner Notification section below.*

If you have any questions concerning the installation of VMV000097, please contact Vermeer MV Solutions service department at 888-822-8766 (Florida).

REIMBURSEMENT

Upon completion of each kit installation, a campaign warranty claim must be submitted to the warranty department for reimbursement of the cost of parts and labor to install the kit. Labor hours to install: 0.30 hours.

Travel will be paid up to \$200 (\$1 per mile with a \$200 ax round trip) with copy of work order attached for retailed machines not in dealer inventory. If dealer repairs more than one machine at same location on one trip, travel will only be paid on one of the model/VINs.

Note: Future notices to dealers and owners are dependent upon the receipt of warranty claims.

OWNER NOTIFICATION

Sample letter: Included at the end of this bulletin is a sample letter which will be sent by Vermeer Corporation on behalf of Vermeer MV Solutions directly to the owners on or about **March 11, 2025**, via USPS certified/registered mail. Owner notice translations will be provided in the following languages:

- | | |
|----------|-----------|
| • French | • Spanish |
|----------|-----------|

All translated owner notices will also include owner notification in English.

This owner notification/letter instructs the owner **to contact their local dealership** to arrange for a time to have the kit installed. After receiving VMV000097 from Vermeer MV Solutions, you must **contact your affected customer(s) immediately** and schedule a mutually acceptable time to upgrade their machine(s).

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the Machine Operator and crew member when cleaning out the debris tank and door when the door is fully opened.

VERMEER MV SOLUTIONS, INC.

Attachment:
VMV000097 Kit Instructions

Completion schedule: <input checked="" type="checkbox"/> Product Safety Alert: Install immediately <input type="checkbox"/> 90 days from MM/DD/YYYY <input type="checkbox"/> 180 days from MM/DD/YYYY <input type="checkbox"/> 1 year from MM/DD/YYYY <input type="checkbox"/> Only units within standard limited warranty period <input type="checkbox"/> N/A	Reimbursement: <input checked="" type="checkbox"/> Product Safety Alert <input checked="" type="checkbox"/> All units listed above <input checked="" type="checkbox"/> Parts <input checked="" type="checkbox"/> Labor paid (Labor code: SB25) <input type="checkbox"/> Only units within standard limited warranty period <input type="checkbox"/> No reimbursement
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Internal reference: TREAD Act Code <i>(Choose one or more applicable codes)</i>	<input checked="" type="checkbox"/>	--	Not applicable	<input type="checkbox"/>	12	Exterior lighting
	<input type="checkbox"/>	02	Suspension	<input type="checkbox"/>	16	Structure
	<input type="checkbox"/>	03	Service brake system, hydraulic	<input type="checkbox"/>	17	Latch
	<input type="checkbox"/>	04	Service brake system, air	<input type="checkbox"/>	19	Tires
	<input type="checkbox"/>	05	Parking brake	<input type="checkbox"/>	20	Wheels
	<input type="checkbox"/>	11	Electrical	<input type="checkbox"/>	21	Trailer hitch

CSGT AFFECTED MACHINES - VMV010097					
MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

CSSK AFFECTED MACHINES - VMV010097					
MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

CVGT AFFECTED MACHINES - VMV010097

LPSDT AFFECTED MACHINES - VMV010097

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
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[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

LPSDT AFFECTED MACHINES - VMV010097

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
		[REDACTED]			
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[REDACTED]					

LPSDT AFFECTED MACHINES - VMV010097						
MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT	

MINICOMBO AFFECTED MACHINES - VMV010097

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]



SAMPLE
OWNER
LETTER

VERMEER MV SOLUTIONS, INC.
Administered by:
Product Safety Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com



**PRODUCT
SAFETY
ALERT**

First Notice

**Debris Tank Door Retention
Clip Replacement Kit
(VMV000097)**

Model: «Model»

Serial #: «SerialN»

Unit No: «part number»

March 11, 2025

Dear «MODEL» owner:

According to our records, you currently own a Vermeer «MODEL» vacuum/excavator. The model and serial number are shown at the top center of this letter.

DEBRIS TANK DOOR MAY FALL UNEXPECTEDLY

Debris tank door lift cylinder retention clip can become displaced during operation and the tank door may fall.

DEATH OR SERIOUS INJURY POSSIBLE

If the debris tank door were to lower unexpectedly while cleaning the debris tank or underside of debris door, the operator or crew member could be crushed. **Death or serious injury is possible.**

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

VMV000097 has been created to provide the necessary parts and instructions to update the retention clip. **The kit must be installed as soon as possible.**

Please contact your authorized, independent Vermeer dealer immediately to arrange a mutually acceptable time and location to install VMV000097 at no cost to you for labor or materials. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer dealer: «Service_Dealer_Name»
«Serv_Dealer_Add1» «Serv_Dealer_Add2»
«Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip»
«SERV_DEALER_COUNTRY»

Telephone: «Serv_Dealer_Phone»

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1

Telephone: 641-621-7060

Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the Machine Operator and crew member when cleaning out the debris tank and door when the door is fully opened.

Regards,

Vermeer MV Solutions, Inc.