



STAR ONLINE PUBLICATION

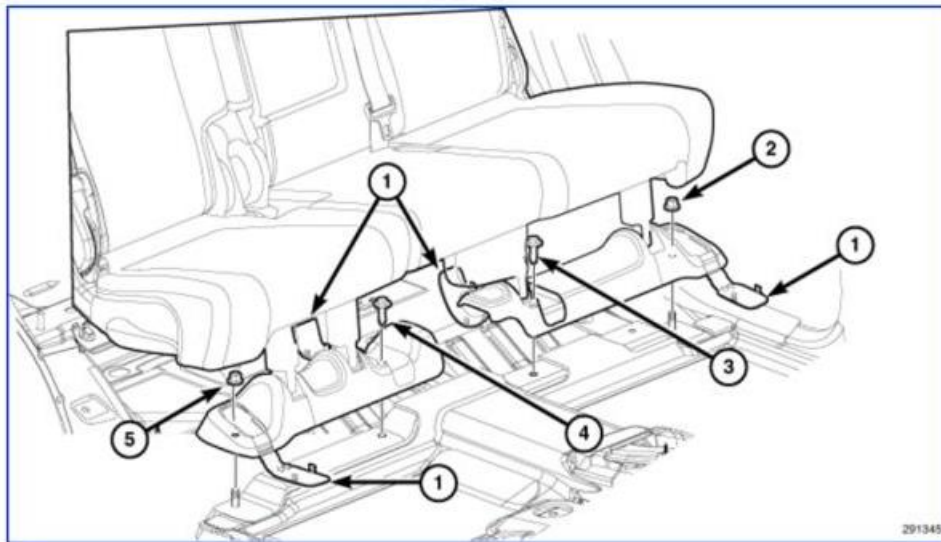


Case Number: S2523000014

Release Date: February 2025

Symptom/Vehicle Issue: 2nd Row Seat Difficult To Latch.

Discussion: The second-row seat may have some torsion stress on the seat frame which is requiring extra force to be required to latch the seats down. Refer to the below steps and bolt sequence. Service library is in process of an update and will reflect this information. Refer to Service Library 23 - Body / Technical Specifications for fastener torque.



1. Place the seat assembly over the 2 outboard floor mounted studs. This will locate the seat in proper floor position.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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2. Install the 40% side nut (item 5 above) first. Torque to specification.
3. Install the 60% side nut (item 2 above). Torque to specification.
4. Fold the 40% seat cushion down and engage the rear latches.
5. Fold the 60% seat cushion down and engage the rear latches.
6. Install the 40% and 60% cushion bolts (items 3 and 4). Tighten to specification.
7. Verify seat operation and effort.

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