



## STAR ONLINE PUBLICATION



**Case Number:** S2123000084 Rev. A

**Release Date:** February 2025

**Symptom/Vehicle Issue:** 1st Row Seat Belt Retractor D-Ring Is Binding And Not Able To Rotate

**Diagnosis:** The customer may find that the 1st row seatbelt is binding and not able to rotate freely. The issue may be caused by the nut for the Adjustable Turning Loop ATL (commonly referred to as the D-Ring).

**Repair Procedure:** You will need to replace the D-Ring retaining nut, Part #: 06509460AA.

1. Remove the appropriate upper B-pillar trim and position aside. Follow Removal instructions in Service Library.
2. Remove the front seat belt turning loop nut from the front seat belt adjustable turning loop (ATL).
3. Rotate D-ring on ATL stud to ensure D-ring can rotate
4. Obtain a new nut. Place the new replacement nut on the stud and tighten down using torque specifications provided in Service Library.
5. Re-install upper B-pillar trim. Follow Installation instructions in Service Library.

**Verification:** Verify the D-ring can now rotate freely.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**