



STAR ONLINE PUBLICATION



Case Number: S2524000001

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Symptom/Vehicle Issue: Customer Indicates Front Windshield Is Not Defrosting Around The Review Mirror.

Complaint/Technician Observation: Further investigation shows the windshield camera defroster connector is may not be fully seated to the windshield. The solder connection on the windshield can become detached causing partial or intermittent connection.

Remove the interior mirror cover, perform a continuity check on the heater grid at the connector. If it is found that the connection has an open the windshield will require replacement.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.