

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Service Action - Tailgate Lock B51 04 25  
**Date:** Friday, February 7, 2025 5:13:55 PM

Publish Date: February 7, 2025  
From: Technical Service  
Expiration Date: February 21, 2025

DCSnet Message  
**Urgent**



Subject: **BMW Service Action - Tailgate Lock B51 04 25**

Vehicles affected by the Tailgate Lock Service Action (B51 04 25) may be delivered with verbal communication to the customer about this campaign prior to delivery.

Inform the customer that the issue is **NOT** safety-related, but that it is possible the trunk/hatch may not completely latch immediately upon closing. If this occurs, the trunk or hatch will noticeably re-open while the vehicle is stationary. Parts will be available soon, and this will be remedied at a future workshop visit.

As the Service Action is loaded throughout our systems, you may see the vehicles turn Green within the ROSS Tools. However, this is only temporary and will turn Red the next day. Once parts become available, we will turn vehicles Green.

If vehicles have any other open Campaigns, they must be completed prior to delivery to the customer.

Sincerely,  
Technical Service

Attachments:  
No Attachments

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All  
BMW SAV (Light Trucks) CC-All

