



STAR ONLINE PUBLICATION



Case Number: S2519000001 Rev. A

Release Date: February 2025

Symptom/Vehicle Issue: Steering Drift And Or Pull.

Customer Complaint/Technician Observation: Vehicle steering drifts or pulls while driving.

Discussion: When diagnosing a drift or pull complaint first verify tire condition and wheel alignment. Replace any tires damaged beyond servicing. Damage such as cupping, feathering, uneven tread wear. Next, verify wheel alignment. Once tires and alignment are verified as ok, compare the drift pull to a like vehicle. If the customer vehicle is comparable to a like truck, engineering is aware of complaints and actively investigating. A future service publication will provide an update. Replacing the EPS at this time will not resolve the concern.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.