



# Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-25-17

Subject: DA 0015 Multiple Component Hotfix Instructions

Date: Feb. 6, 2025

***Important:***

***We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.***

## 1.0 – Introduction

The hotfix is for multiple vehicles:

- 2018-2025 BW-Tiguan
- 2018-2023 CA/CM-Atlas
- 2024-2025 CK-Atlas
- 2022-2025 SD/CG-Golf
- 2022-2025 CL-Taos
- 2021-2025 E8-ID.4
- 2025 EB-Buzz

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This Hotfix “should” fix test plan issues with the following DA0015 Components.

- G190
- G257
- G553
- J854/J855 (Reversible Seatbelt basic setting).
- N197
- N252
- N297
- N298
- N817
- N818
- N95

If the component the technician is working on is not in the list above, we can still recommend them to try and use it but if it still fails regardless, send a feedback and mention that it did not work with or without the hotfix.

This Hotfix will not fix issues with Software Configuration/Coding & PODS issues, as those issues are still being worked on by Product Development.

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**!! The Hotfix must be removed after performing the diagnostic procedure. !!**


## 2.0 – Prerequisite

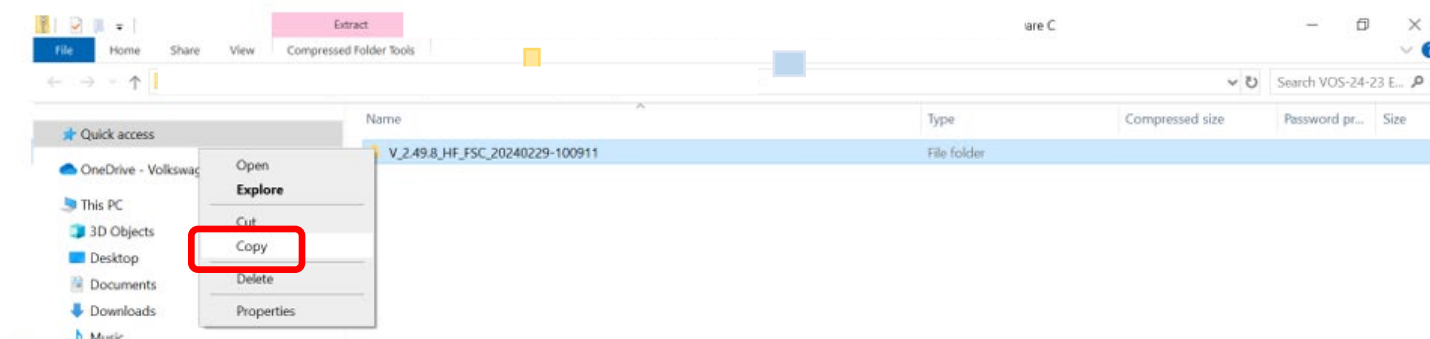
ODIS Service **latest Diagnostic Content version** must be installed.

To confirm the installed diagnostic content version in ODIS Service, go to:

Info >  Versions>Diagnostic data; didb\_GFS-v.en\_US: xxxxxxxx **X.XX.XX**

## 3.0 – Download Hotfix

1. Open a **Web Browser** on the diagnostic device and logon to **vwhub.com**
2. Navigate to **Elsa2Go>Service References>Software/Hardware Updates**
3. Search for the **Components USA Hotfix Zip File**
4. Click the **Components USA Hotfix Zip File**  and **save** it to your Windows desktop.
5. Close your browser.
6. Browse to the desktop and double-click the **Components USA Hotfix Zip File** to open it.
7. Right click the file (example only) name and select **Copy**:

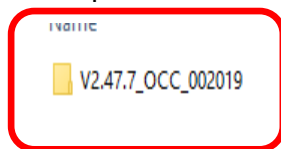


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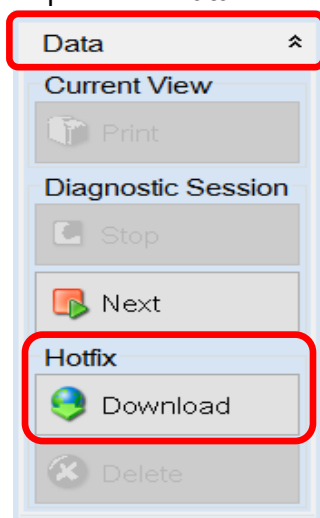
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8. Right click anywhere on the Windows desktop and select **Paste**. This file icon (example) must appear on the desktop:

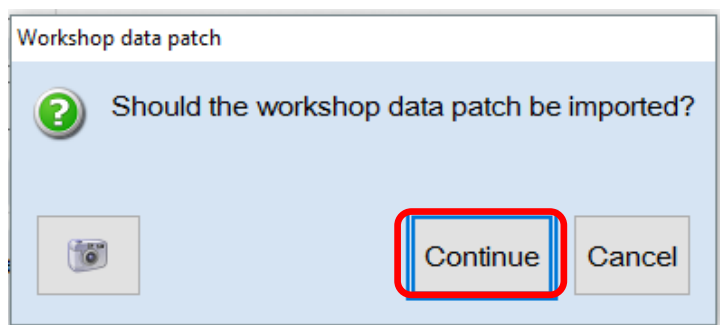


## 4.0 – Install Hotfix into ODIS Service

1. Open ODIS Service (“Run as Administrator”)
2. Expand the **Data** submenu and click **Download** (under **Hotfix**):



3. Click **Continue**:

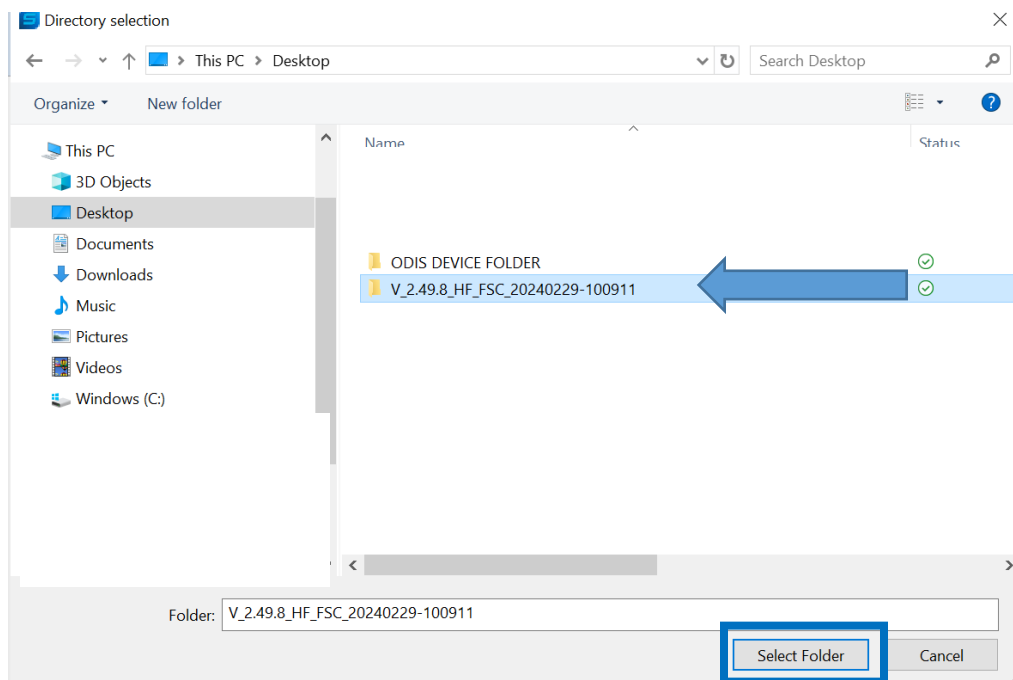


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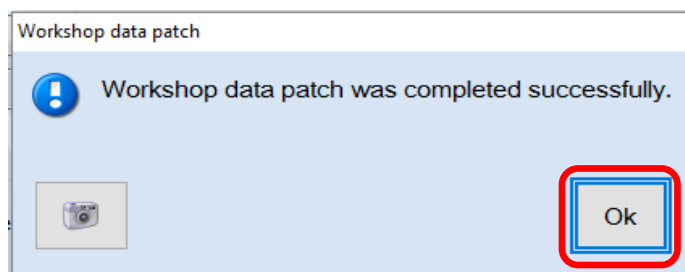


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- The Directory selection window will appear. Browse to and **highlight the Hotfix file** (*example only*), then click **Select Folder**:



- Click **OK**:



- Perform the diagnostic procedure.

## **Important:**

**The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostics sessions to malfunction.**

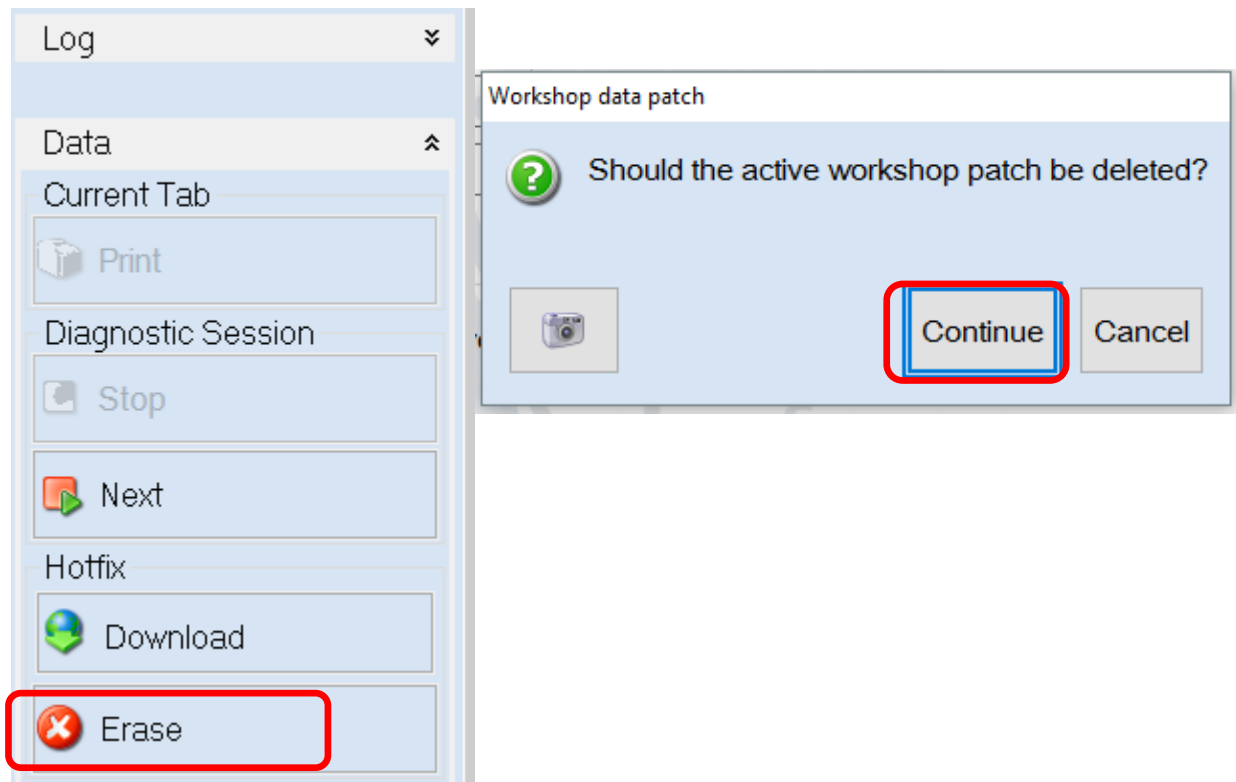
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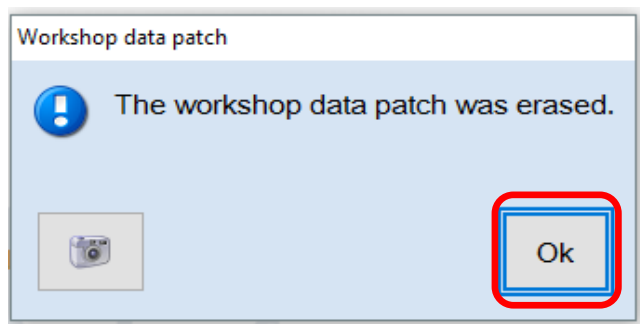
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## 5.0 – Uninstall the Hotfix from ODIS Service

1. Select **Erase** (under Hotfix), then **Continue**:



2. Click **OK** and close ODIS Service:



**Please contact Diagnostic Tester Software Support by phone at 888-896-1298 or email [softwaresupport@vw.com](mailto:softwaresupport@vw.com) with any questions or concerns.**