



VOLKSWAGEN DEALER COMMUNICATION

Revision – Service Action 38G3 / Transmission Control Module (TCM) Software

This notice is for: All Dealer Personnel

Date: February 24, 2025

Revision Information: An updated campaign circular has been published to include additional model years & updated vehicle counts. Claiming instructions were also updated to include Criteria 02 vehicles, and the customer letters have been updated to reflect the added model years.

Notes: Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that has been published to ELSA and in Service References in Elsa2Go.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.