



Dealer Principal	General Manager	Sales Manager	Service Manager	Parts Manager	Marketing	Finance
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Aftersales Bulletin

A 02 2025 02 – 00 51 20 06 00 – Service Action – Trunk Lock Mechanism

PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS AND PRIOR TO RETAIL DELIVERY.

Affected Vehicles

This Technical Campaign Service Action affects Rolls-Royce Spectre (RR25) produced from June 19th, 2024, up to August 30th, 2024.

Situation

A small number of Rolls-Royce Spectre (RR25) vehicles have been identified as having a potential issue concerning the trunk (tailgate) lock mechanism. Due to a production issue the trunk may fail to close.

The problem can be rectified by replacing the trunk lock mechanism.

Information

A technical campaign has been launched to ensure that all vehicles have the check/repair completed. Dealer personnel should use Integrated Service Processes Application (ISPA), or Aftersales Workplace (AWP), or S-Gate "Campaigns for Vehicle" to check whether a vehicle requires this technical campaign or via Aftersales Information Research (AIR). Please see bulletin "A 10 2016 03 - Recall / Technical Campaign Check" for details.

Procedure

Replace the Trunk (tailgate) lock mechanism

Refer to ISTA repair instructions:

51 24 100 – removing and installing/replace tailgate lock

Parts Information

NOTE: Trunk lid lock part orders have been placed for auto shipment on behalf of the dealers.

Description	Part Number	Quantity
Lock, trunk lid	51 24 5B539E4	1

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NOTE. Other small parts such as clips, blind rivets, screws, nuts, and seals, which must be replaced, based on the ISTA repair instructions, should be selected from the Electronic Parts Catalogue according to the respective vehicle type and invoiced under the special defect code.

Warranty Information

Claims are subject to current Warranty terms.

Defect Code: 00 51 20 06 00

Labor Code	Description	Labor	Notes
51 24 100*	Removing and installing/replacing tailgate lock	7 FRU	Main work
51 24 600*	Removing and installing/replacing tailgate lock	5 FRU	Plus Position

*Only use **one** of the above codes.

Important! When submitting a warranty claim, if the 'repair date' field in CAESAR is not filled in, it will default to the claim entry date. Therefore, it is important you add/manually enter the correct 'repair date' in the "repair date field" that corresponds to the last time stamp on your repair order for this repair. Submission of incorrect repair dates will lead to delays with claim processing.

Contact

If you have further questions, please contact your Regional Aftersales Manager (RAM).