

46-013 - 579EV and 520EV Battery Electric Vehicle Labels and Low Voltage Distribution System Components

2/4/2025

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46-013

579EV and 520EV Battery Electric Vehicle Labels and Low Voltage Distribution System Components.

Subject

579EV and 520EV Battery Electric Vehicle Labels and Low Voltage Distribution System Components.

Whats New Abstract

Campaign

Certain Peterbilt 579EV and 520EV Battery Electric Vehicles were built prior to the availability of certain labels and Low Voltage Distribution System (LVDS) Components. Affected chassis will be inspected and necessary components will be installed.

Campaign start date: 02/04/2025.

Condition

Certain Peterbilt 579EV and 520EV Battery Electric Vehicles were built prior to the availability of the following components:

- Warning/danger/information labels
- Low voltage distribution system (LVDS) cover
- 12V cut loop label
- 12V battery positive terminal fuse holders and fuses
- Body builder 12V access stud

The chassis will be inspected for the presence of all labels and Low Voltage Distribution System (LVDS) components listed above. Any required upfits to the

LVDS will be performed and all BEV warning/danger/information labels will be installed.

Campaign start date: 02/04/2025

Chassis Affected

13 (12 U.S. and 1 Canada) Model Year 2021-2023, 520EV and 579EV Battery Electric Vehicles built from 02/26/2020 through 02/21/2022.

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

- Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
- In Service Management, select Campaign **46-013** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the campaign in Service Management.
- If you are not using Service Management to start repair orders, review SIR for “Complete” next to the **46-013** campaign code prior to performing this repair.
- Reference Repair Procedure in the Links section below for directions on inspecting and installing necessary labelling and Low Voltage Distribution System (LVDS) components.

Warranty

Starting on **02/04/2025** and for repairs completed by **03/01/2026**, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

FOR U.S. REGISTERED CHASSIS

- **2.3 hours** labor to inspect for the presence of specified labels and LVDS components and install missing labels/components as needed per bulletin

procedure. Use editable Recommended Repair **46-013A**, add all parts/labels that were installed, and Next Day Air shipping costs.

- To input shipping costs:
 - Shipping cost dollar amount must be in miscellaneous.
 - Cost Code = Freight.
 - Cost Category = Inbound.
 - Attach parts invoice showing shipping cost.

FOR CANADIAN REGISTERED CHASSIS

- **2.4 hours** labor to inspect for the presence of specified labels and LVDS components and install missing labels/components as needed per bulletin procedure. Use editable Recommended Repair **46-013B**, add all parts/labels that were installed, and Next Day Air shipping costs.
 - To input shipping costs:
 - Shipping cost dollar amount must be in miscellaneous.
 - Cost Code = Freight.
 - Cost Category = Inbound.
 - Attach parts invoice showing shipping cost.
- File the claim within 7 days in accordance with the Warranty Policy.
- Cross-division repairs are not allowed for this campaign.

Take-Off Parts Disposition: N/A

PRWS CLAIM CODING			
Campaign Code:	46-013	Campaign Type:	Field Repair
Claim Category:	Truck	Repair Type:	Proactive
Customer Concern Code:	146	Causal Code:	29
Corrective Action Code:	03	Responsibility Code:	CAMP
Failure Location:	046-004-	Causal Part:	CPT107774

	001	
		B24-53A 2.3 hours Battery Electric Vehicle Labels and Low Voltage Distribution Components. U.S. registered chassis: per bulletin procedure.
Supplier	SRT Code:	B24-53B 2.4 hours Battery Electric Vehicle Labels and Low Voltage Distribution System Components. Canadian registered chassis: per bulletin procedure.

Parts

Parts are available from PACCAR Parts.

- Refer to procedure document in Links section to determine part numbers and quantities for your specific chassis.
- All parts must be ordered *Next Day Air* to minimize customer downtime.

 NOTE

It is mandatory for chassis registered in Canada to have additional French translated labels installed along with English labels where applicable.

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

See Link below for detailed procedure.

Attachments

[46-013 - PB Chassis List](#)

[46-013 - PB English Customer Letter](#)

[46-013 - PB French Customer Letter](#)

REPAIR PROCEDURE

[46-013 - Repair Procedure](#)



A **PACCAR** COMPANY

Select the date.

CAMPAIGN LETTER

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: 46-013 – 579EV and 520EV Battery Electric Vehicle Labels and Low Voltage Distribution System Components
EXPIRATION DATE: 03/01/2026

Dear Peterbilt Customer,

Peterbilt has decided that certain model 520EV and 579EV Battery Electric Vehicles (BEV) built from 02/26/2020 through 02/21/2022 are eligible for a campaign to be inspected for the presence and possible upfit of the following components:

- Warning/danger/information labels
- Low Voltage Distribution System (LVDS) cover
- 12V Cut Loop Label
- 12V battery positive terminal fuse holders and fuses
- Body Builder 12V Access Stud

<i>What is the problem?</i>	Certain model 520EV and 579EV were built prior to the availability of certain labels and Low Voltage Distribution System (LVDS) Components
<i>What will your dealer do?</i>	Your dealer will inspect your chassis to determine which components are needed and will install accordingly.
<i>What should you do?</i>	Contact your Peterbilt dealer to schedule an appointment.

Please contact a Peterbilt dealership to schedule an appointment for this improvement. To find your Peterbilt dealer, please visit "Find a Dealer" at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, refer to campaign **46-013** and the VIN(s) listed in this letter. The work for this improvement may take up to **3 hours** of labor depending on vehicle configuration and dealer scheduling. There will be no charge to you if completed by 03/01/2026.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this campaign

If you require further information about this campaign or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at PB.Tech.Pubs.Dept@paccar.com.

If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We look forward to the opportunity to deliver this product improvement as part of our effort to provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,

Michelle Ponsonby
Director of Customer Experience
Peterbilt Motors Company

Scan this QR code to open the Peterbilt Dealer Locator.



Sélectionner la date

LETTRE DE CAMPAGNE

Cet avis concerne votre véhicule. Votre (vos) NIV(s) se trouve(nt) au bas ou au verso de la présente.

Objet : Campagne 46-013 – Étiquettes de véhicule électrique à batterie et composants de système de distribution basse tension sur véhicules 579EV et 520EV
DATE D'EXPIRATION : 01/03/2026

Cher client Peterbilt,

Peterbilt a constaté que certains véhicules électriques à batterie de modèles 520EV et 579EV, construits entre le 26/02/2020 et le 21/02/2022, sont admissibles à une campagne d'inspection afin d'y détecter la présence et l'aménagement éventuel des composants suivantes :

- Étiquettes d'avertissement/danger/information
- Couverture du système de distribution basse tension (LVDS)
- Étiquette à boucle coupée 12V
- Porte-fusibles et fusibles à borne positive de batterie 12V
- Goujon d'accès 12V du carrossier

Quel est le problème ?	Certains modèles 520EV et 579EV ont été construits avant la disponibilité de certaines étiquettes et de composants de système de distribution basse tension
Que fera votre concessionnaire ?	Il inspectera votre châssis afin de déterminer quelles composants sont requises et les installera en conséquence
Que devez-vous faire ?	Communiquer avec votre concessionnaire Peterbilt afin de prendre rendez-vous

Veillez communiquer avec un concessionnaire Peterbilt afin de prendre rendez-vous pour cette amélioration. Pour trouver votre concessionnaire Peterbilt, veuillez consulter le localisateur de concessionnaires sur www.Peterbilt.com ou balayer le code à barres. Au moment de communiquer avec votre concessionnaire Peterbilt, vous référer à la campagne **46-013** ainsi qu'au(x) NIV(s) listé(s) à la présente. Le travail pour cette amélioration pourrait nécessiter jusqu'à **3 heures** de main-d'œuvre selon la configuration du véhicule et la disponibilité du concessionnaire et sera effectué sans frais s'il est complété avant le **01/03/2026**.

Si vous avez déjà fait effectuer cette réparation avant la réception de la présente, vous pourriez être admissible à un remboursement de vos frais pour avoir remédié sans préavis au problème associé à cette campagne.

Si vous avez besoin de plus d'information au sujet de cette campagne ou rencontrez des difficultés à prendre rendez-vous pour cette réparation, veuillez communiquer avec le département de l'expérience-client de Peterbilt sur PB.Tech.Pubs.Dept@paccar.com.

Si ce véhicule ne vous appartient plus, nous apprécierions que vous nous fassiez part du nom du nouveau propriétaire. Veuillez faire parvenir toute information relative au nouveau propriétaire et son adresse à PBDiv.Warranty.Docs@paccar.com.

Nous anticipons l'occasion qui nous est offerte de vous livrer cette amélioration de produit témoignant de l'effort que nous mettons à offrir les plus hauts niveaux de satisfaction de la clientèle et d'expertise de service. Nous apprécions votre entreprise ainsi que votre constante fidélité envers Peterbilt et son réseau de concessionnaires. Les produits Peterbilt se distinguent en étant leader de l'industrie en matière de qualité, performance et fiabilité et nous vous remercions de faire d'un Peterbilt votre camion préféré.

Salutations,



Michelle Ponsonby
Directrice de l'expérience-client
Peterbilt Motors Company

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