

Technical Service Bulletin (TSB)
Power Running Board Trim Paint Peeling

REFERENCE:	TSB: 23-010-25 GROUP: 23 - Body	Date:	February 28, 2025	REVISION:	-
VEHICLES AFFECTED:	2022 - 2024 (WS) Grand Wagoneer/Wagoneer This bulletin applies to vehicles equipped with Power Deployable Running Boards (Sales Code MY7) and Exterior Accents-Piano Black (Sales Code MHY) .	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA <input type="checkbox"/> CH <input type="checkbox"/> EE <input type="checkbox"/> IAP <input type="checkbox"/> SA <input type="checkbox"/> MEA			
CUSTOMER SYMPTOM:	The customer may comment on the following: <ul style="list-style-type: none"> Power running board black trim paint peeling Fig. 1 and Fig. 2. 				
CAUSE:	Material defect				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-026, date of issue February 28, 2025.

REPAIR SUMMARY:

This bulletin involves replacing one or both power running board steps as needed.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-09-01-97	Power Running Board - Complete Assembly - Replace One Side (1 - Semi Skilled)	6 - Electrical and Body Systems	0.5 Hrs.
23-09-01-98	Power Running Board - Complete Assembly - Replace Both Sides (1 - Semi Skilled)	6 - Electrical and Body Systems	0.7 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68614316AA	Step, Power Running Board	Long Wheel Base Right, [MY7], [MHY]
1 (AR)	68614317AA	Step, Power Running Board	Long Wheel Base Left, [MY7], [MHY]
1 (AR)	68602296AA	Step, Power Running Board	Short Wheel Base MY7, Right, [MY7], [MHY]
1 (AR)	68602297AA	Step, Power Running Board	Short Wheel Base MY7, Left, [MY7], [MHY]

DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: This is not a proactive repair. This Repair Procedure is to only be performed under this RSU if the vehicle exhibits the symptom/conditions listed in this document.



Fig. 1
Paint Peeling Example

1 - Evidence Of Paint Peeling



Fig. 2
Paint Peeling Example

1 - Evidence Of Paint Peeling

1. Replace the power running board step assembly. Refer to the detailed service procedures listed in DealerCONNECT> Service Library under: 23 - Body / Exterior / Step, Side / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.