



QUALITY BULLETIN

Can-Am On-Road

FEBRUARY 5, 2025

BULLETIN 2024-9 | REVISION A

CAMPAIGN N°2024-0009

NOTE

Repair only if described symptoms exist or are noticed.

Defective Reverse Actuator

MODEL YEAR	MODEL	ENGINE
MY24	Spyder RT and F3	All

IMPORTANT

When receiving a vehicle for service:

- Always lookup the vehicle identification number (VIN) on the Knowledge Center to ensure all required recalls are performed.
- Always connect the vehicle to the BRP diagnostic software (BUDS) to ensure all required updates are performed.

PROBLEM

Reverse engagement may not be possible due to an internal soldering problem that may cause premature failure of the reverse actuator.

DESCRIPTION	PART NUMBER	QTY
5/32 Pop rivet	390403000	1

SOLUTION

Replace the reverse actuator of the affected vehicles.

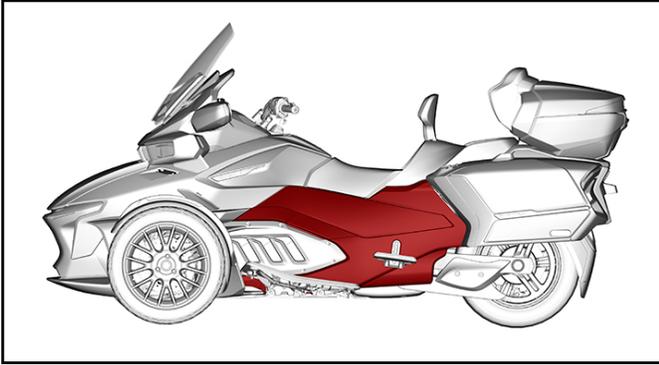
CORRECTIVE ACTION

1. On RT models, remove the LH upper fairing and the LH central fairing.

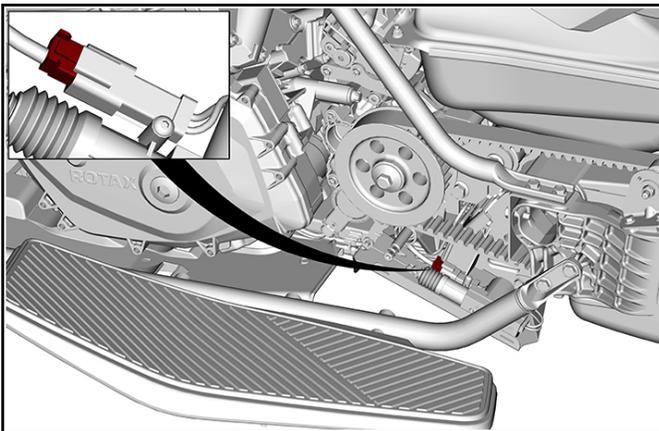
REQUIRED PARTS

Order parts through the regular channel.

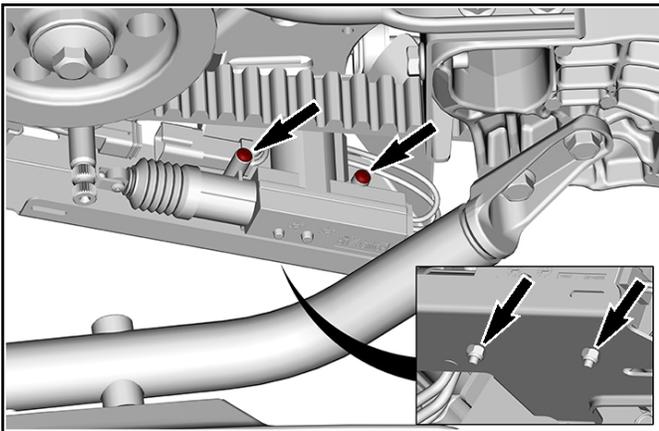
DESCRIPTION	PART NUMBER	QTY
Reverse Actuator	710011269	1



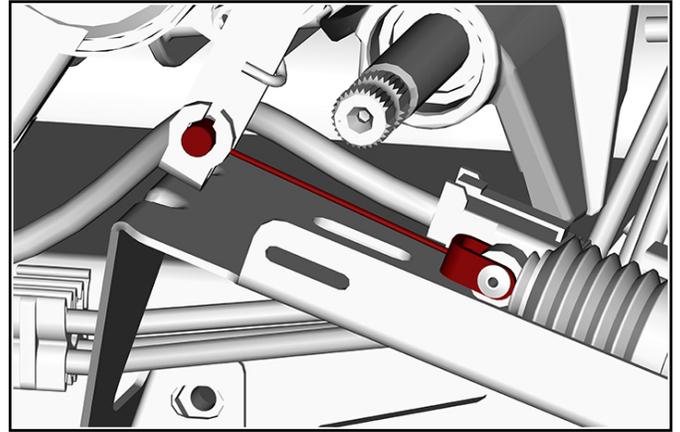
2. On all models, disconnect the reverse actuator connector.



3. Remove and keep the reverse actuator mounting screws and nuts.



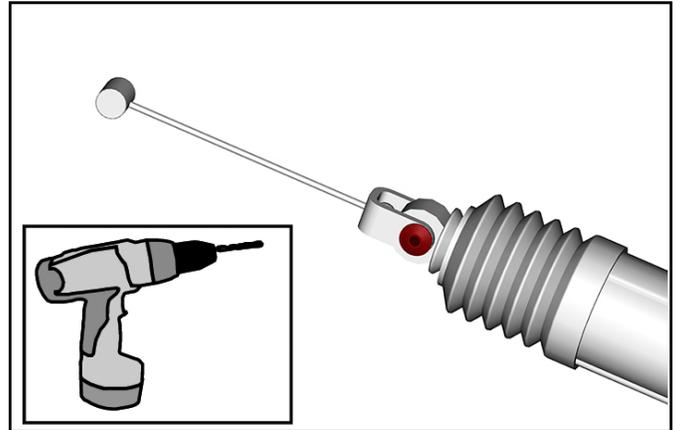
4. Detach the actuator cable from the control lever.



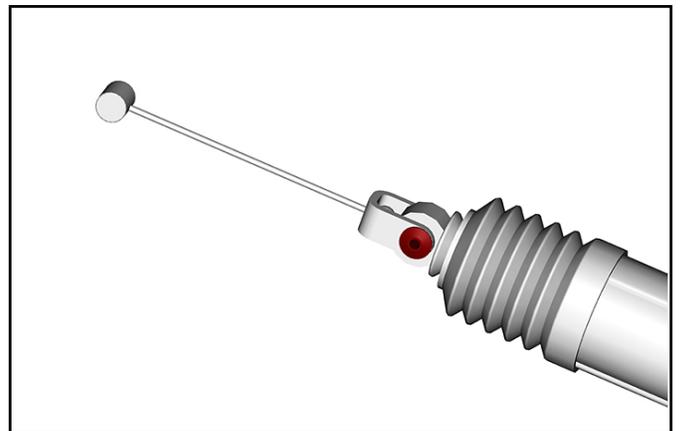
5. Using a suitable drill bit, Remove the cable from the factory actuator by drilling the rivet head.

NOTE

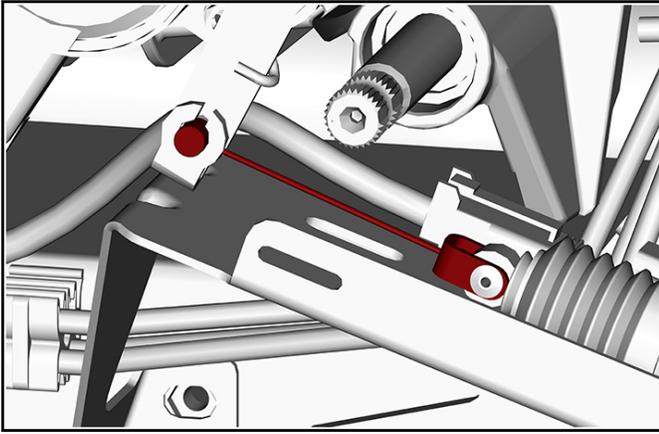
Holding the rivet head in a vise may help when drilling.



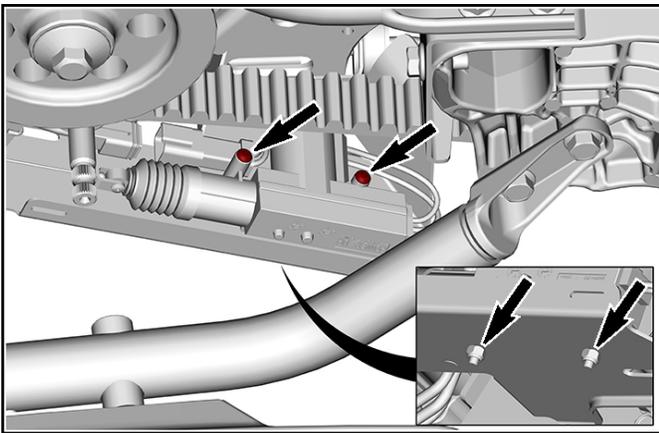
6. Install the cable on the new actuator and secure it using the pop-rivet.



7. Install the actuator cable on the control lever.



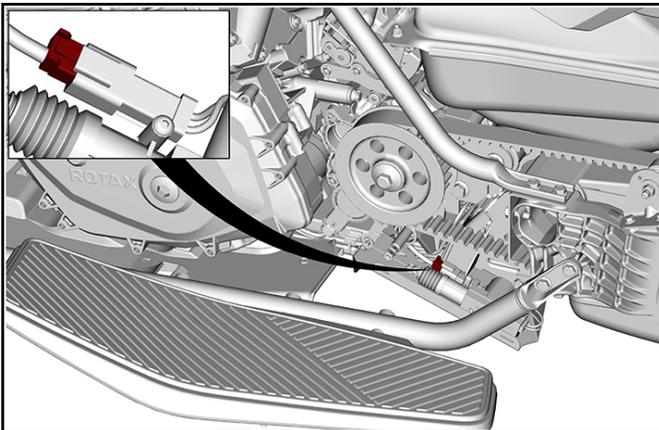
8. Install the new reverse actuator and secure it using the previously removed mounting screws and nuts.



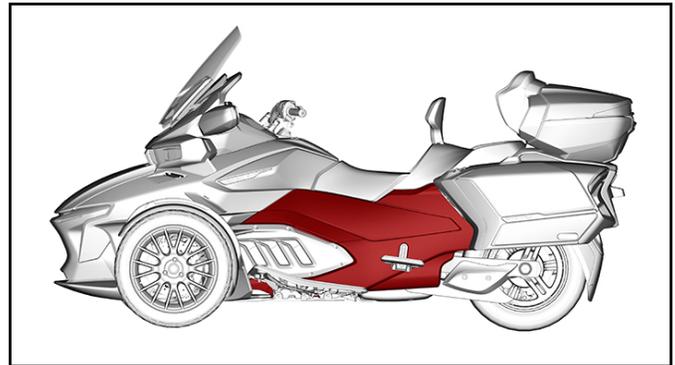
9. Tighten to specification.

TIGHTENING TORQUE	
Reverse actuator screws	1.5 N•m ± 0.4 N•m (13 lbf•ft ± 4 lbf•in)

10. Connect the reverse actuator connector.



11. On RT models, install the LH central fairing and the LH upper fairing .



WARRANTY

Submit a warranty claim using the following information.

For claiming procedure, refer to the online *Dealer/Distributor Warranty Guide*.

With BOSSWeb

CLAIM DETAILS	
Product Line	3WV
Unit Model Year	2024
Campaign/Bulletin/Description	2024-0009 / 2024-9 / SPYDER REVERSE ACTUATOR
<p>*Action</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>Inspect</p> <input type="checkbox"/> </div> <div style="text-align: center;"> <p>Repair</p> <input checked="" type="checkbox"/> </div> </div>	
Total Labor Time Paid	0.5 hour
Expiration Date	April 30, 2027

With Warranty On Demand

CLAIM DETAILS	
Claim Type	Unit Campaign
Serial Number	Enter Serial Number



CLAIM DETAILS

Warranty Campaign	Select <i>SPYDER REVERSE ACTUATOR / BULLETIN 2024-9 / 3WV-2024-0009</i> from the drop-down list
Date of Repair	Repair date
Total Labor Time Paid	0.5 hour
Expiration Date	April 30, 2027