

## Technical Service Bulletin (TSB) Front Lower Control Arm Stabilizer Link Noise

<b>REFERENCE:</b>	<b>TSB:</b> 02-001-25 <b>GROUP:</b> 02 - Front Suspension	<b>Date:</b>	February 25, 2025	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<b>2019 - 2024 (DT) RAM 1500 Pickup</b> This bulletin applies to vehicles that are not equipped with Front Active Perf Shock Absorbers (Sales Code SFE).			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may experience the following:</b> <ul style="list-style-type: none"> <li>Rattle or clunk noise coming from the front end of the vehicle when driving over bumps, performing turns or during normal operation.</li> </ul>				
<b>CAUSE:</b>	<b>Loose stabilizer link attachment to lower control arm nut</b>				

### REPAIR SUMMARY:

This bulletin involves road testing and possibly tightening the stabilizer link attachment to lower control arm nut.

### CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-20-10-9C	Nut, Stabilizer Link to Lower Control Arm - Retorque (1 - Semi-Skilled)	4 - Chassis	0.4 Hrs.
Failure Code	ZZ	Service Action	

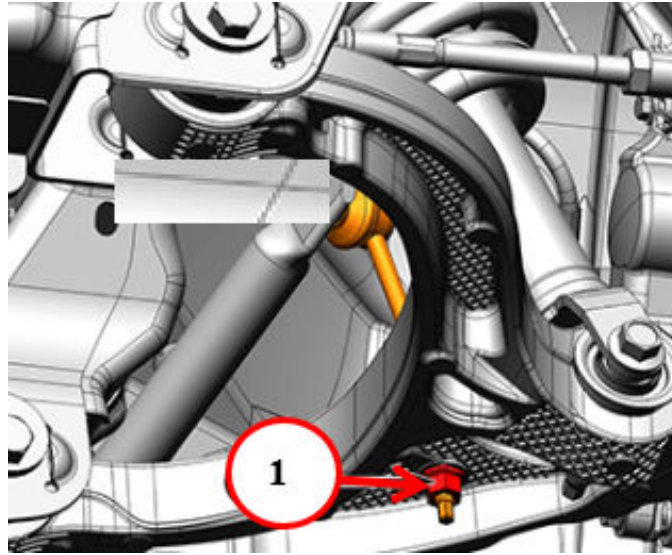
### DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

### REPAIR PROCEDURE:

- Perform road test to verify the customer concern.
- Was a rattle or clunk noise coming from the front end of the vehicle when driving over bumps, performing turns or during normal operation?
  - YES>>> Proceed to [Step 3](#).
  - NO>>> This bulletin does not apply.
- Raise and support the vehicle. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 04 - Vehicle Quick Reference / Hoisting / Standard Procedure.

4. Inspect the stabilizer link attachment to lower control arm nut for the proper tightening torque of 110 N·m (81 Ft. Lbs.) [Fig. 1](#).



**Fig. 1**  
Lower Stabilizer Link Nut

1 - Stabilizer Link Attachment To Lower Control Arm Nut

5. Is the stabilizer link attachment to lower control arm nut properly tightened to the torque specification?
  - YES>>> This bulletin does not apply. Perform further diagnosis. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 02 - Front Suspension / Front, Independent Front Suspension / Diagnosis and Testing.
  - NO>>> Proceed to [Step 6](#).
6. Tighten the stabilizer link attachment to lower control arm nut to 110 N·m (81 Ft. Lbs.).

#### **POLICY:**

Reimbursable within the provisions of the warranty.

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