



SIB 64 02 25

2025-02-28

## VIBRATION NOISE HEARD WITHIN INSTRUMENT PANEL

☒ THIS REPAIR IS MOBILE FRIENDLY**MODEL**

E-Series	Model Description	Affected Option Code
G26	i4 eDrive35, i4 eDrive40 Gran Coupe	With HA0 powertrain

**SITUATION**

The customer states that when the AC system is on, there is a vibrating noise heard from within the instrument panel.

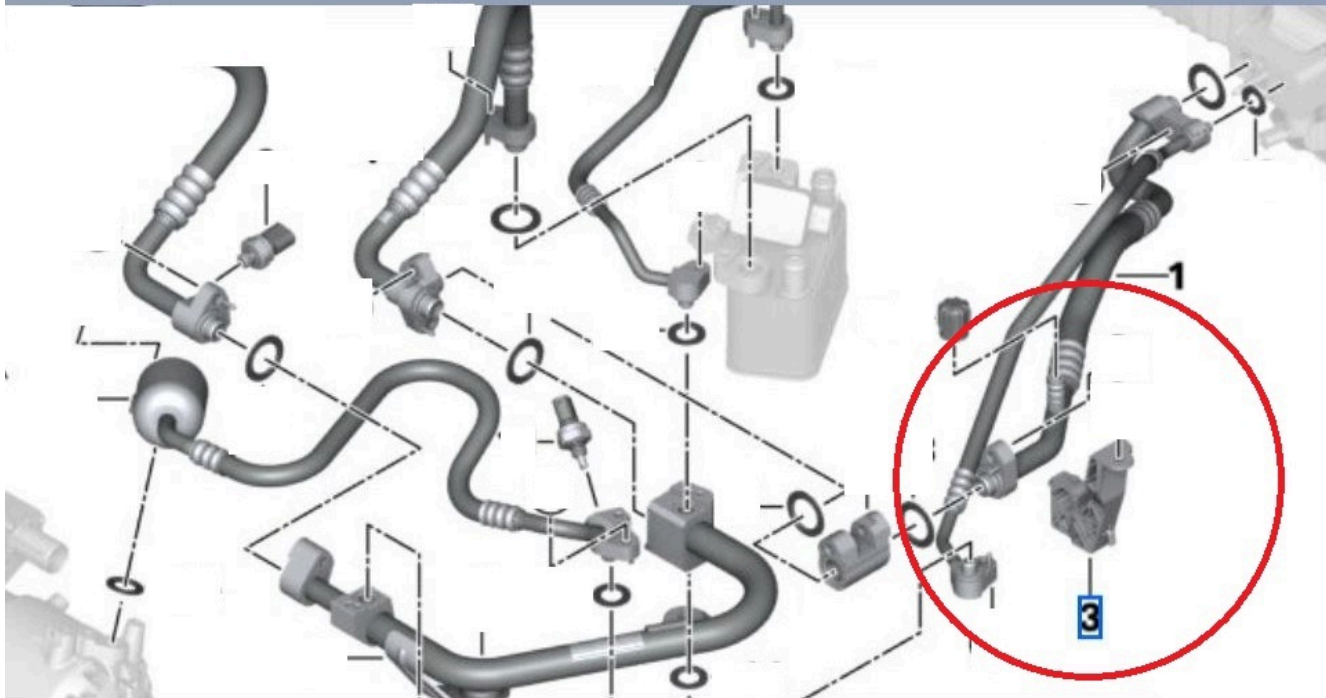
The noise is intermittent. The noise can be heard better outside the vehicle with the hood open.

See attached video [BV64 01 25 Vibration noise AC line 9474791.mov](#).

**CAUSE**

Movement between the Air Conditioning Refrigerant line (dual line part number (P/N) 64 50 9 474 791, #1 in picture) and bracket (suction pipe air conditioner P/N 64 50 9 874 025, #3 in picture).

Diagram - 64\_2792: Coolant lines - Graphic

**CORRECTION**

1- Ensure that the bracket suction pipe air conditioner P/N 64 50 9 874 025 is fully clipped into place as it goes around the dual wall AC line.



2-If there is still noise due to movement, unclip the AC bracket and wrap the dual-wall AC line with butyl tape where it contacts the bracket.

Then reinstall bracket around dual-wall AC line.

PARTS INFORMATION

Part Number	Description	Quantity
83 19 0 153 321	Butyl tape Terostat 81 (15 x 1.5 mm x 10 m roll) (One 10-meter-long roll will repair 30 vehicles)	Sublet as needed

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repair Code:	6453003900	Refrigerant line of Air conditioning Unpleasant noises
--------------	------------	--

Diagnosis

Labor Operation	Description	Labor Allowance
51 00 001*	Work time to verify the source of the body noise and to ensure the A/C system’s suction pipe is fully clipped into place in its bracket (Main or Plusposition)	WT
Or		
00 58 500*	Diagnosis Worktime Flat Rate (Plusposition)	2 FRU
Or		
00 58 000*	Diagnosis Worktime Flat Rate (Main work)	3 FRU

Only one Main work flat rate labor operation code can be claimed per workshop visit.

For applicable centers, if work time labor operation code 51 00 001 includes Main work, then only use the Plusposition labor operation codes for any other repairs that are being performed.

And the together with the diagnosis above that applies to your center when it was determined necessary to perform the repair work listed below.

Labor Operation	Description	Labor Allowance
64 99 000	Job/repair time (WT) to install butyl tape	2 FRU

And:

#### Sublet – Bulk Supply Materials (RO and Claim Comments Required)

<b>Sublet Code 4</b>	Reimbursement for the supported amount of repair-related bulk supply material (Do not use the BMW part numbers for claim submission)	Up to \$5.00 supported
----------------------	--	------------------------

Sublet reimbursement calculation for claiming the applicable repair-related bulk supply material (BMW part number) is at the dealer net (DN) price for the “proportional” quantity of the 10-meter roll used plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

#### Other Repairs

If other eligible and covered repair work is performed because of the diagnosis, claim this work with the applicable Repair Code and the labor operation codes (including the diagnosis\*) that applies.

(\*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

### FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[64 01 25](#)

