

2025-02-20

This Service Information Bulletin (Revision 1) replaces SI B51 31 24 **dated January 2025**.

What’s New:

- Parts Information updated
- Claim Information updated

| | |
|--------------------------|--------------------------------|
| <input type="checkbox"/> | THIS REPAIR IS MOBILE FRIENDLY |
|--------------------------|--------------------------------|

MODEL

| E-Series | Model Description |
|----------|-------------------|
| G30 | 5 Series Sedan |

With the M Performance aerodynamics accessory parts option installed.

SITUATION



The clear coat on the carbon fiber M Performance rear spoiler is delaminating.

CAUSE

The clear coat did not adhere/bond to the spoiler correctly in the manufacturing process.

CORRECTION

Replace the rear spoiler.

PROCEDURE

1. Verify the customer’s concern.
2. Replace the carbon fiber M Performance rear spoiler.

Note: Save the original part that was removed, as it will be requested to be returned!

PARTS INFORMATION

If required, to determine the part number(s) that applies to the specific vehicle being repaired, enter the VIN / Chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

| Part Number | Description | Quantity |
|-----------------|--------------------------------------|----------|
| 51 19 2 414 142 | Rear spoiler, carbon (M Performance) | 1 |

Important Note: The rear spoiler is the only part to be ordered/replaced when applicable. DO NOT order/replace the additional parts that are listed in the “in combination with” the rear spoiler!

Sublet – Bulk Supply Materials

| Part Number | Description | Quantity |
|---------------|--------------------------------|------------------|
| 83 19 5B3A735 | Adhesive, Betafill 217 (80 ml) | Sublet as needed |
| 83 19 5B3C6E7 | Betaclean 3350 (100 ml) | Sublet as needed |

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

| | | |
|---------------------|-------------------|------------------------------------------------------------------------------|
| Repair Code: | 5171083200 | (Stationary) tailgate spoiler / rear wing Deformed / distorted / bent |
|---------------------|-------------------|------------------------------------------------------------------------------|

The flat rate unit (FRU) allowances for what that applies.

Diagnosis

| Labor Operation | Description | Labor Allowance |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| 51 00 001 | Localizing body complaint(s) (Work time to verify the issue in this Service Information Bulletin) (For use by all centers, labor operation code 00 58 500 does not apply here) | 2 FRU |

And, with the diagnosis above together with the work below that was performed.

Rear Spoiler Replacement

| Labor Operation | Description | Labor Allowance |
|-----------------------------------|-----------------------------------------|-----------------|
| 51 71 407, or 51 99 000 (WT**) | Replace the rear spoiler (Main work) | 7 FRU |
| Or: | | |
| 51 71 921, or 51 99 000 (WT**) | Replace the rear spoiler (Plusposition) | 5 FRU |

(**) If labor operation code 51 71 407 / 51 71 921 are not available in AIR for the G30 vehicle model being repaired, then use work time labor operation code 51 99 000 as noted above instead.

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 51 71 921 (or the 51 99 000 WT equivalent) instead of 51 71 407 (or the 51 99 000 WT equivalent).

Work time labor operation codes 51 00 001 is not considered a Main labor operation.

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

| | | |
|----------------------|-------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|
| Sublet Code 4 | Reimbursement for the repair-related bulk supply materials (Do not use the BMW part numbers for claim submission) | See the sublet reimbursement calculations below |
|----------------------|-------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|

Sublet reimbursement calculation for claiming the applicable repair-related bulk supply materials (BMW part
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Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

Or:

Sublet – Replace the Rear Spoiler (Third Party CCRC/Approved Auto Body Shop)

| Third-Party | Description (Associated work after Diagnosis) | Sublet Allowance |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|
| Sublet Code 3 | Rear Spoiler replacement - Third-party sublet invoice, excluding the BMW Rear spoiler, carbon (M Performance) part number that is to be invoiced on the RO for inclusion with the claim submission | See below |

Note: Aftersales Area Manager (AAM) Field Authorization (FAS) is **not** required.

Invoice the rear spoiler work in sublet on the repair order at the actual cost charged with no handling or markup. The sublet amount must also include any discounts or allowances.

The appropriate charge for the necessary work procedure is determined by comparing the charged amount against the corresponding amount that is based on your warranty rates stated above.

Prior to performing the repair, calculate your center’s repair cost and then obtain outside repair estimate(s) for price comparison purposes.

It is your center’s responsibility to review the repair cost estimate prior to the repair being performed. This will help ensure that the amount requested for the repair work is consistent with what is normally recognized as customary, fair, and reasonable. Also, it must not exceed the scope of the repair work that is described in this bulletin.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law and as noted above.

FEEDBACK REGARDING THIS BULLETIN

| | |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Technical Feedback | To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin |
| Warranty Feedback | To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal |
| Parts Feedback | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department |

