



Bulletin No.: PIC6578A
Published date: 02/27/2025

Preliminary Information

PIC6578A Diagnostic Tip: Door Windows Will Not Roll All the Way Up and/or Moves Back Down

Models

Brand: Cadillac **Model:** Lyriq **Model Years:** 2023 - 2025 **VIN:** All **Engine:** All **Transmissions:** All

Involved Region or Country	North America
Condition	A Customer may comment that a window will reverse when attempting to manually open or while using express up.
Cause	Software home position not aligned with actual window position.

Correction:

With Ignition on, unplug the affected window motor fuse for 1 minute, reinstall the fuse and relearn the window(s).

Left front and rear windows - F50UA.

Right front and rear windows - F52UA.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5430912	System Reset	Use Published Time

Version History

Version	2
Modified	10/14/2024 - Created on. 02/27/2025 - Updated Labor Operation.