



Bulletin No.: PIT6325A

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Preliminary Information

PIT6325A Forward Collision Unavailable Message and Supercruise inoperative With DTC U3000 SYM 44 or 54

Models

Brand: Cadillac **Model:** Escalade IQ **Model Years:** 2025 **VIN:** All **Engine:** All **Transmissions:** All

Involved Region or Country	North America
Additional Options (RPO)	UGN or UKL
Condition	Supercruise Inoperative and Forward Collision Unavailable Message with the following DTC Pattern. U3000 SYM 44 set as a current code and U3000 SYM 54 set as a history code.
Cause	The forward camera in windshield being blocked by snow, ice, or fog over multiple key cycles.

Correction:

Update the B174W Forward Camera Module Software and perform the GDS relearn following DOC ID 5344001


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810835	Front View Camera Reprogramming with SPS	0.3 Hr.

Version History

Version	2
Modified	01/23/2025 - Created on. 02/25/2025- Updated Correction.

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