

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Service Campaign Notification

February 28, 2025

Campaign #	Description	Communication Module Software Update – Mercedes Me Connect OTA
N/A	25P5497839	
<input checked="" type="checkbox"/> Over-the-Air (“OTA”) Update		

Campaign Details

Total Service Campaign Population	25,329	Model(s)/Platform(s)	G-Class (463 platform)
Model Year(s)	2019-2023		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain subject vehicles, the communication module software does not correspond to the current series production configuration. The communication module will receive an SCN coding update to improve system stability and service accessibility.		
Remedy	MBUSA will conduct an OTA service campaign. Remote software updates are automatically downloaded and installed in the customer’s vehicle free of charge without an additional workshop visit via the data link of the communication module.		
Launch Date	The vehicles will not be visible or flagged in VMI or EVA.		
Warranty Claim Notice	No Service Action is required by the Dealer for this Campaign.		



Dealers can check for a successful OTA update in VeDoc, or the customer can check using the Mercedes me connect App. Customers can continue to drive their vehicle. Sufficient battery voltage may be required for the OTA update to be initialized. If the vehicle has not been driven in four or more weeks, the ignition should be cycled to initialize the process.

Instructions to verify a successful OTA update in VeDoc:

Dealers can search the VIN in VeDoc (**Figure 1, A**), then click "Control Units" and "Hermes - control unit" (**Figure 1, B and C**). If the **Software Object Number** (**Figure 1, D**) is **“A2479027815”** then the OTA update was successful.

The screenshot displays the VeDoc interface for a vehicle. At the top, the 'VEHICLE DATA' section shows a search bar with a red 'A' and a search button with a red 'B'. Below this, a navigation bar includes tabs for 'Identification', 'Major assemblies', 'Codes', 'SAA numbers', 'VPD and serial no.', 'Control units', 'Theft-relevant data', 'Navigation', 'FO texts', 'History', 'Sales data', 'Certification', 'Model plate', 'Equipment', 'Plant texts', and 'Orders of theft-relevant parts'. The 'Control units' tab is active, showing a table of control units. A red 'C' is placed over the 'Hermes - Controlunit' row. Below this, the 'VEHICLE INFORMATION FOR CONTROL UNITS' section is expanded, showing a table of software and components. A red 'D' is placed over the 'Object number' field in the first row of this table.

Designation	Model	Diogenes name	Short des.	ID code	Version	Hardware object nu	Cat ID	CVN	Flash	SCN p	Servic	Serial number
PAS (Parkassistent)	PARK223	PAS				000 901 31 16			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	000901311600003372581000000074...
LED-Li Steuergerät	VPDPAR	PHD206_FL	LEDFL			206 901 50 08			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2069015008000512305210531
LED-RE Steuergerät	VPDPAR	PHD206_FR	LEDFR			206 901 50 08			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2069015008000512305180316
PMCU-FL passive massage control unit front left		PMCU_FL223	PMSVL			297 901 26 00			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	29790126000003CA2C77017508Q1...
PMCU-FR passive massage control unit front right		PMCU_FR223	PMSVR			297 901 26 00			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	29790126000003CA2C77017508Q1...
POS Steuergerät		POS223	POS			223 901 45 16			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	985012207511492223990145160003
ARWT Automatische Rückwandtür		PTCM223	PTCM			297 901 53 04			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Hermes - Controlunit	VPDPAR	RAMSES	RAMSES			214 901 22 07			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	21490122070009ERB15HNAD323293000115
Rear Axle Steering	VPDPAR	RAS223	RAS			223 901 76 07			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	223901760700026101223156092228E
OSL Gurtraffer links		RBTMFL223	OSL			223 901 00 16			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	223901001600027230321150000008...
OSR Gurtraffer rechts		RBTMFR223	OSR			223 901 01 16			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	223901011600027230321120000013...

Object number	Version	Software ID	App ID	App version	ZGS	SCN	Factory SCN
000 902 45 89						2149028204010070	2149028204010070
000 902 76 67							
000 902 77 67							

Figure 1 – Successful OTA update in VeDoc



Instructions to verify a successful OTA update in Mercedes-me connect App:

Using the Mercedes-me connect App on Android or Apple, the customer can check the status of the OTA update by going to the “Vehicle” icon and selecting “Over-the-Air Vehicle Updates” (Figure 2). A successful OTA update will show as “Installed” (Figure 3).

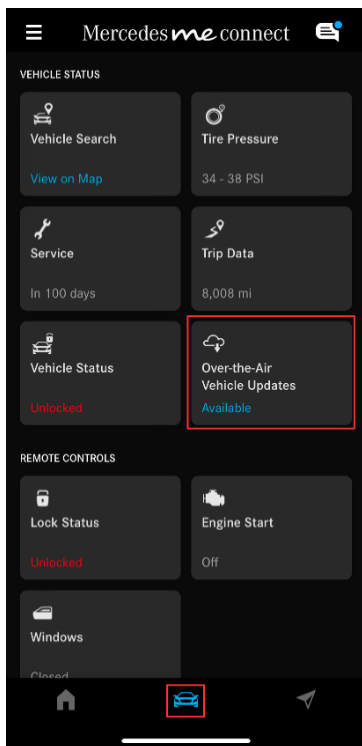


Figure 2 – Over-the-Air Vehicle

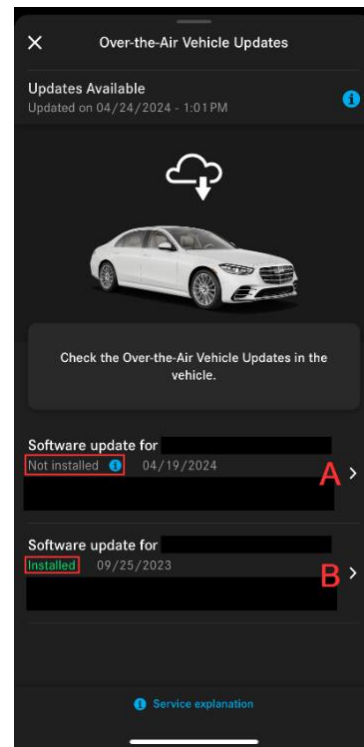


Figure 3 –

- A. Pending OTA Update
- B. Successful OTA Update

