

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Service Campaign Launch Notification</b> <b>Replace B-Pillar Identification Label</b> <b>MY24-25 AMG GLB 35 (247 platform)</b>	DATE: November 8, 2024

## IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



<b>Service Campaign Launch Notification</b>		November 8, 2024
<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Replace B-Pillar Identification Label</b>
2024100008	24P4092249	
<p>This is to notify you of the <a href="#">Service Campaign Launch</a> to replace the identification label on the B-Pillar on <b>271</b> Model Year (“MY”) 2024-2025 GLB (247platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on <b>November 8, 2024</b>.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2024-2025 AMG GLB 35 (247 platform) vehicles, the B-pillar identification label might not contain the vehicle’s correct rear gross axle weight rating.	
<b>What We’re Doing</b>	An authorized Mercedes-Benz dealer will replace the identification label on the B-Pillar.	
<b>Parts</b>	The remedy is available and can be performed as necessary.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2024-2025	
<b>Vehicle Model</b>	GLB	
<b>Vehicle Populations</b>		
<b>Total Campaign Population</b>	271	
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	Customer letters will not be mailed.	
<b>AOMS/SOMS</b>	AOMs – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2024100008, November 2024

Revision A, February 6, 2025

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model AMG GLB 35 (247 platform)**  
**Model Year 2024 – 2025**

## **Replace B-Pillar Identification Label**

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2024-2025 AMG GLB 35 (247 platform) vehicles, the B-pillar identification label might not contain the vehicle's correct rear gross axle weight rating. An authorized Mercedes-Benz dealer will replace the identification label on the B-Pillar.

Prior to performing this Campaign:

- VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 271 vehicles are included.

Order No. P-SC-2024100008

Service Campaign Bulletin

Service Campaign Bulletin

Service Campaign Bulletin

Service Campaign Bulletin

Service Campaign Bulletin

**Modification note:** Part number of identification plate for USA adjusted.

**Work Procedure**






1. Replace identification plate (**Figure 1**) on driver's side B-pillar.
  -  Lightly heat identification plate with a commercially available heat gun.
  -  Refer to **WS54.00-P-0125B** (000 588 15 84 00 Heat gun).
  -  Carefully remove identification plate with a suitable aid.
  -  Utilize long wedge (W115 589 03 59 00) or a comparable non-marring plastic wedge.
  -  Clean bonding surface with alcohol based cleaner to remove residual adhesive.




Figure 1 – B-Pillar Identification Plate

**Primary Parts Information**


Qty.	Part Name	Part Number
As required (1)	Identification plate for USA*	A 000 817 47 04

\* Follow the normal ordering process for VIN specific part.

 **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

**Warranty Information**

Damage Code	Operation Number	Description	Labor Time (hrs.)
40 922 49	12-2155	Replace information label / identification plate on driver's side B-pillar	0.1

 **Note:** Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.