



**Maserati**

PERSONAL SERVICE LAB

MASTERS OF CARE

# Management Of Seat Linings Concerns

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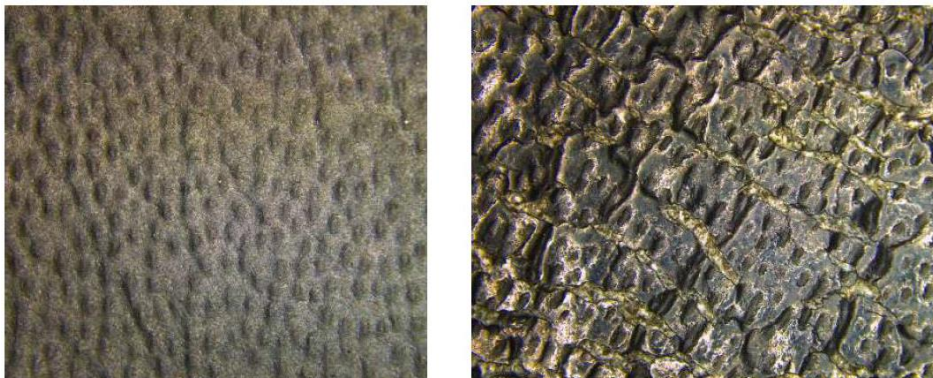
This Technical bulletin serves as a guide and provides info for certain anomalies reported in by customers on seat linings that can be mistakenly addressed as a product defect.

**SECTION:** 09.4X.X FRONT/REAR SEATS – TRIM PANELS

**MODELS:** All Models (All MY).

**ACTION:** Below is a list of possible concerns regarding seat linings concerns that cannot be attributed to a product quality problem and therefore related replacement can't be covered by contractual warranty, in accordance with the warranty exclusion indications reported in the Warranty Card.

**Wrinkles located on the seat base lateral bolster:** This condition is attributable to the normal deformation of the foam and lining that occurs during entry/exit from the vehicle and which increases with normal vehicle usage.



Picture 1- Effect on the leather of aggressive cleaning or sanitizing products

**Wear/Scartches located on the lateral bolster of the seat base or backrest:** This condition is caused by the abrasive effect of particular clothing during the seat occupant entry/exit maneuver. An analysis of returned parts has also highlighted that the usage of aggressive cleaning or sanitizing products can cause accelerated deterioration of the leather, making it more brittle/fragile to rubbing.



**Burns**



**Pen or marker marks**



**Color transfer from clothing**



**Damage of stitchings**

