



STAR ONLINE PUBLICATION



Case Number: S2524000002

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Symptom/Vehicle Issue: Customer Indicates A Whistle/Hiss Noise Can Be Heard With The A/C Operating.

Complaint/Technician Observation: Further investigation has found that the noise being heard is the transformation of the freon changing from a liquid to a gas. When the states change a pressure change is created which creates an internal noise inside the A/C lines. This is a normal characteristic of the A/C system functionality.

This noise can be increased or heightened when any of the A/C lines come in contact with other components. Ensure that the A/C lines are routed correctly, have proper insulation in the places it is required and out of contact with any other components to eliminate additional resonating sounds.

Do not replace any parts for this concern.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.