

**Technical Service Bulletin (TSB)**  
**Radio Over The Air Update from T27.52 to U29.44 then U33.43 Software Version (FOTA ON HOLD)**

<b>REFERENCE:</b>	<b>TSB:</b> 08-002-25 REV. A <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	February 20, 2025	<b>REVISION:</b>	08-002-25
<b>VEHICLES AFFECTED:</b>	<b>2023 - 2024 (GC) Alfa Romeo Tonale</b> <b>2023 - 2024 (GG) Dodge Hornet</b> <b>This bulletin applies to:</b> <ul style="list-style-type: none"> <li><b>GC vehicles built on or after October 24, 2023 (MDH 1024XX)</b></li> <li><b>GG vehicles built on or after November 07, 2023 (MDH 1107XX)</b></li> </ul> <b>Equipped with a Global Telematics Box Module (TBM) (Sales Code RDG) and one of the following radios:</b> <ul style="list-style-type: none"> <li>Uconnect 5 Nav W 10.25" Display (USA) (Sales Code UBS).</li> <li>Uconnect 5 Nav W 10.25" Display (CAN) (Sales Code UES).</li> <li>Uconnect 5 W 10.25" Display (USA) (Sales Code UBH).</li> <li>Uconnect 5 W 10.25" Display (CAN) (Sales Code UEH).</li> </ul>			<b>MARKET APPLICABILITY:</b> <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH	
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may experience one or more of the following:</b> <ul style="list-style-type: none"> <li>Unable to select the Turn by Turn Navigation.</li> <li>Blank performance pages (<b>Rearview Camera (RVC) functions normally</b>).</li> <li>Android Auto® Voice Recognition (VR) inoperative.</li> <li>Media Tuner delayed.</li> <li>Charge Schedule not accepting updates via phone (<b>RVC functions normally</b>).</li> <li>Ambient light inoperative.</li> <li>Map in Instrument Panel Cluster (IPC) inoperative.</li> <li>Media Widget blank.</li> <li>Navigation Map black.</li> <li>Off-Road Pages inoperative (<b>RVC functions normally</b>).</li> <li>VR inoperative.</li> <li>Incorrect song title displayed (<b>Carplay® only</b>).</li> <li>Radio display switches from Media Page to Home Page (<b>RVC functions normally</b>).</li> <li>Ghost touch on Navigation screen (<b>RVC functions normally</b>).</li> <li>Widgets missing.</li> <li>New User Profile does not load.</li> <li>Returns to wrong page after View Camera Event selected by customer in the Camera View Pages (<b>RVC functions normally</b>).</li> </ul>				
<b>CAUSE:</b>	Radio software				

**This bulletin supersedes Technical Service Bulletin (TSB) 08-002-25, date of issue January 07, 2025, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include an updated Discussion section.**

**REPAIR SUMMARY:**

This bulletin provides information regarding the latest Firmware Over The Air (FOTA) update and provides the service technician an overview of the steps a customer will need to take to complete the update. The radio software will be updated from T27.52 to U29.44 then U33.43.

**NOTE: The national launch for the FOTA is expected to begin December 08, 2024.**

**DISCUSSION:**

**\*\*The FOTA Campaign has been put on hold until further notice.\*\***

**POLICY:**

Information Only

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