



I N F I N I T I

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# TECHNICAL SERVICE BULLETIN

Classification: EC25-001	Reference: ITB25-001	Date: February 12, 2025
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## EXTENDED CRANK BEFORE STARTING

**APPLIED VEHICLES:** 2025 QX80 (Z63)

### IF YOU CONFIRM

The client states there is an extended crank before the engine starts.

### ACTION

1. Confirm the current Engine Control Module (ECM) part number.
2. Reprogram the ECM, if applicable.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as set forth in the Electronic Service Manual (ESM) including all Warnings/Cautions/Notices as it contains information that is essential to successful completion of this repair.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

- Using CONSULT 4, confirm the current ECM part number and write it on the repair order.
  - If it matches one of the part numbers in **Table A**, continue to step 2.
  - If it does not match one of the part numbers in **Table A**, this bulletin does not apply. Go back to ASIST for further diagnostic and repair information.

**Table A**

MODEL	CURRENT ECM PART NUMBER: 23761-
2025 QX80	7JD0A, 7JD1A, 7JD2A, 7JD3A

### **⚠ WARNING** **⚠ CAUTION** **NOTICE**

If you are not familiar with the Re/programming, Configuration procedure, refer to the Electronic Service Manual (ESM) and the CONSULT Operation Manual to reprogram the Electronic Control Unit (ECU). Follow all precautions in both manuals to prevent possible personal injury or death and/or damage to the ECU.

- Reprogram the ECM.

**HINT:** If prompted, perform "ADDITIONAL SERVICE" per the ESM.
- After completing **Erase All DTCs**, print a copy of the CONSULT screen showing the before and after part numbers of the control unit and attach it to the repair order.

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Reprogram the ECM	(1)	DE97AA	ZE	32	(2)

- Reference the electronic parts catalog and use the ECM Assembly (23703-\*\*\*\*\*) as the Primary Failed Part (**PFP**).
- Reference the current Infiniti Warranty Flat Rate Manual and use the indicated Flat Rate Time (**FRT**).

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
February 12, 2025	ITB25-001	Original bulletin published