



**Bulletin No.:** PIT6337A

**Published date:** 02/21/2025

## Preliminary Information

### PIT6337A Clicking or Ratcheting Type Noise When Turning

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Cadillac	LYRIQ	2024 - 2025	All All	All	All
Cadillac	OPTIQ	2025	All All	All	All
Chevrolet	Blazer EV	2024 - 2025	All All	All	All
Chevrolet	Equinox EV	2024 - 2025	All All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Condition</b>	<b>A customer may complain of a clicking or ratcheting type noise when turning at times. Upon further inspection it will be found that the noise only occurs after the vehicle has been parked for several hours in cold ambient temperatures.</b>
<b>Cause</b>	<b>Drive axle</b>

#### Correction:

**Allow the vehicle to sit several hours or overnight in cold outside temperatures (32 degrees or colder).**

**Drive the vehicle slowly making sharp turns in an attempt to duplicate the concern.**

**If the concern is duplicated inspect the drive axles and boots for any damage and repair as necessary.**

**If no damage is noted to drive axles do not attempt any repairs.**

**Advise the customer that the vehicle is safe to drive and that Engineering is currently investigating.**

**The PI will be updated or replaced with TSB once a determination has been made.**

#### Additional SI Keywords

axle, click, clicking, cold, CV, joint, noise, ratchet, ratcheting, turn

#### Version History

<b>Version</b>	2
<b>Modified</b>	<b>02/14/2025 Created on. 02/21/2025-Update to add Equinox, LYRIQ and OPTIQ</b>

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