



**Bulletin No.:** PIT6341

**Published date:** 02/21/2025

## Preliminary Information

### PIT6341 Volume not going over 20%

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN:</b> from to	<b>Engine:</b>	<b>Transmissions:</b>
Chevrolet	Traverse All New	2024	All	All All	All
GMC	Acadia	2024	All	All All	All

<b>Involved Region or Country</b>	<b>United States, Canada, Mexico, Middle East, Israel, Palestine, Colombia (West), Peru (West)</b>
<b>Additional RPO's</b>	<b>IVE</b>
<b>Condition</b>	<b>Some customers may comment when adjusting the radio volume, it may not go over 20%.</b>
<b>Cause</b>	<b>Software anomalies</b>

#### Correction:

Engineering is currently investigating.

The PI will be updated or replaced with TSB once a determination has been made.

#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Time</b>
<b>*2880097</b>	<b>Verify radio volume not going over 20%</b>	<b>0.2 Hr.</b>
<b>*This is a unique Labor Operation for Bulletin use only.</b>		

#### Version History

<b>Version</b>	<b>1</b>
<b>Modified</b>	<b>02/21/2025 - Created On.</b>

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